Office of Teaching and Learning

<table>
<thead>
<tr>
<th>Name:</th>
<th>Office of Teaching and Learning</th>
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</thead>
<tbody>
<tr>
<td>Location:</td>
<td>5th floor of the Fulton Library</td>
</tr>
<tr>
<td>Telephone:</td>
<td>801-863-8255</td>
</tr>
<tr>
<td>Email:</td>
<td><a href="mailto:Canvas_Support@uvu.edu">Canvas_Support@uvu.edu</a> (for students)</td>
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<tr>
<td></td>
<td><a href="mailto:teachinglearning@uvu.edu">teachinglearning@uvu.edu</a> (for faculty)</td>
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<tr>
<td>Web Address:</td>
<td><a href="http://www.uvu.edu/otl">www.uvu.edu/otl</a></td>
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<tr>
<td>Senior Director:</td>
<td>TBD</td>
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Office of Teaching and Learning

- Senior Director: TBD
- Office: FL 510
- Telephone: 801-863-7358
- Email: 

- Administrative Assistant III: Andrea Nielsen
  - Office: FL 501
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- Associate Director, Faculty Development: Ursula Sorensen
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- Director, Instructional Design Services: Seth Gurell
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  - Telephone: 801-863-7351
  - Email: seth.gurell@uvu.edu

- Director, Support Services: Karen Merrick
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  - Telephone: 801-863-7163
  - Email: merrick@uvu.edu

About Office of Teaching and Learning

The Office of Teaching and Learning (OTL) was established in August 2015 to support and serve UVU faculty. The mission of the OTL is to enable the enhancement of teaching and learning practice across the Institution. This is achieved in four key ways:

- By providing meaningful faculty development opportunities, leading to certification and international recognition for teaching excellence
- By supporting the use and effective integration of learning technologies, including the University’s Learning Management System (Canvas)
- By collaborating with faculty to design and redesign high quality learning experiences (courses, full programs, learning activities, and assessments)
- By providing tools and guidance for formative, constructive evaluation of teaching effectiveness

Questions?

Students who have questions about online courses or Canvas technical support can call our Support Services Center at 801-863-8255, or email Canvas_Support@uvu.edu

Degrees at a Distance

Utah Valley University delivers online education programs and courses throughout the United States and abroad. Recent amendments to the Higher Education Act of 1965 include changes to a regulation on State authorization that impacts online and distance education providers. The regulation changes are designed to address the growing population of students residing at a distance and pursuing university-level education online by requiring institutions to meet any State requirements to be legally offering online education in that State.

Utah is a member of the State Authorization Reciprocity Agreement (SARA) and Utah Valley University is an approved SARA institution which means we adhere to established standards for offering post-secondary online programs in all member states. UVU is authorized to offer online education in all states and a few territories with some restrictions on internships and practicums. If you wish to register for UVU online courses while residing outside of Utah, please visit our State Authorization [http://www.uvu.edu/otl/state-authorization.html] website to check UVU’s status for your state.

Student Consumer Complaints

Students who have a complaint against Utah Valley University should first file a complaint with the institution. If UVU does not resolve the complaint, students may file a complaint [http://www.uvu.edu/compliance/heastudentconsumer.html] with the Utah Board of Regents [https://www.higheredutah.org/sara/]. The Board of Regents will only consider complaints that were previously unresolved by the institution and may refer a complaint to another agency for investigation.