UVU Information Technology At A Glance

NETWORK
- How do I get a network and email account?
  http://uvu.edu/helpdesk/systems_access/firstnetlogin.html
- What are the network drive mappings?
  o S: drive is for shared department files
  o U: drive is for personal file storage
  o Access the Novell S: and U: drives from off campus. Log in to UVLink,
    Employee tab, Services & Resources menu.
  o Access after migration to Microsoft S: and U: drives will require VPN
    access. Contact x8888 for more information.

Look for the TRAINING channel in UVLink under the Employee tab,
Services & Resources Menu

NEED HELP?
- IT HelpDesk—x8888
  o Self Service – Chat – Website
    http://uvu.edu/helpdesk
  o Email—helpdesk@uvu.edu
  o WALK IN—BA 007
- Telephone Services—x8157
  o Website—http://uvu.edu/telephone
  o Email—telephone@uvu.edu
- Distance Ed Help Desk—x8255
  o Website—http://uvu.edu/de
  o (for Distance Ed faculty and students only)
- Innovation Center—x6127
  o Website—http://www.uvu.edu/innovation
  o WALK IN—LI 114

What is it and why should I use it?
- UVLink is the college portal and provides single sign-on
  access to many systems. Many faculty services and
  communication tools are found in UVLink, including:
  o class lists & rolls
  o grade submission
  o campus software downloads
  o customizable bookmarks & pages
  o Group Studio for group collaboration
  o time off and leave entry
  o testing services for faculty
  o online training, etc.
- UVAnnounce & Campus Calendar
  o your customized settings are saved and you can input your announcements
- UVLink Email
  o This is the student’s primary account. Employees
    should forward from UVLink email to their Outlook
    or GroupWise account if they do not use it.
- Self Service – Requesting Help for Technology
  Related Issues (located under Help Tab in UVLink)
  o In Self Service, submit "requests for help"
    (incidents) and view your previous requests or
    search the knowledge base for solutions to
    your questions and see the latest tips, tricks,
    and notifications.

Wireless access available on campus at NO COST
http://www.uvu.edu/wireless

OUTLOOK EMAIL
http://www.uvu.edu/email

PHONE, VOICEMAIL, DIRECTORY
Go to http://www.uvu.edu/telephone
for instructions on:
  o Voice mail
  o Phone use
  o Conference calls
*Integrated messaging is available*
Also phone and voicemail guides (TS
downloads) and a price list of services and
optional equipment.
Live directory at: http://ais-web1.uvu.edu/findpeople

FACULTY CENTER
http://www.uvu.edu/facultycenter

IDEAS, SUGGESTIONS, REQUESTS
COMPLAINTS, INPUT on TECHNOLOGY
Email: it@uvu.edu or go to
http://www.uvu.edu/oit/anonymous.html

TURNING POINT
Student Response System (SRS) by
Turning Point (clickers) available through UVU Library
http://www.uvu.edu/library/about/mediaequipment.html

IT COMPUTING POLICIES
P2P file sharing programs are not allowed.
See Policy Sections 441-460:
http://www.uvu.edu/oit/security/p2p.html

IT COMPUTER SECURITY
Latest Threats:
http://www.uvu.edu/oit/security

SYSTEMS DOWN OR HAVING PROBLEMS?
To see system outages, go to:
http://www.uvu.edu/oit/outages/current.html
# UVU Information Technology At A Glance

## BANNER
- **What is Banner?**
  - It is the enterprise data system for the institution.
  - Administrative systems are accessed through UVLink.
  - Instructions: [http://www.uvu.edu/oit/uvbanner](http://www.uvu.edu/oit/uvbanner)
- **What is Banner Self Serve?**
  - Class rolls, email students, grading, etc.

## CANVAS
Course Management Tools
Access through UVLink
[http://www.uvu.edu/innovation](http://www.uvu.edu/innovation)

## PLAGIARISM SOFTWARE
Turnitin:
[http://www.uvu.edu/copyright/campus_resources/plagiarism.htm](http://www.uvu.edu/copyright/campus_resources/plagiarism.htm)

## CLASSROOM MEDIA EQUIPMENT
Media Services & Support: 863-1111
[http://www.uvu.edu/media](http://www.uvu.edu/media)
Media Equipment Checkout
[http://www.uvu.edu/library/about/mediaequipment.html](http://www.uvu.edu/library/about/mediaequipment.html)

## LIBRARY ONLINE RESOURCES
UVU Library:
[http://www.uvu.edu/library/](http://www.uvu.edu/library/)
Online state-wide library:
[www.pioneer-library.org](http://www.pioneer-library.org)

## SOFTWARE PURCHASING
[http://www.uvu.edu/procurement/computer/software.html](http://www.uvu.edu/procurement/computer/software.html)
All software installed on college computers must be registered with the Software Office and will be audited! Questions? Call x8969.
See list of college-owned software at the above link.
For self-installation, see Software Downloads Channel in UVLink, Help Tab.

## COMPUTER PURCHASING
Desktops: UVU Computer Shop or Mac unless specific need
Laptops: Approved by area techs who will support
[http://www.uvu.edu/computershop](http://www.uvu.edu/computershop)
See standards at:
[http://www.uvu.edu/oit/technologysupport/standards](http://www.uvu.edu/oit/technologysupport/standards)

## UV ID
**How do I get my ID?**
UV ID is the ID for UVU. It is an 8 digit number. To get your UV ID go to:
[https://uvlinx.uvu.edu/UVID](https://uvlinx.uvu.edu/UVID)

## CAMPUS COMMUNICATIONS
- **UVAnnounce:** Sent out by email, posted on website, in UVLink; may post, read, and customize announcements and calendar items
  [http://www.uvu.edu/oit/technologysupport/services/uvannouncenote.html](http://www.uvu.edu/oit/technologysupport/services/uvannouncenote.html)
- **MASS EMAIL:**
  [http://www.uvu.edu/email/advanced/largegroups.html](http://www.uvu.edu/email/advanced/largegroups.html)

## WEB PAGES
- **Professional Page:**
  - [http://www.uvu.edu/proffpages](http://www.uvu.edu/proffpages)
  - Use UVID to login
- **Blackboard/Canvas**
  - course management systems for all classes
  - access through UVLink
- **Research Server:**
  - [http://research.uvu.edu](http://research.uvu.edu)
- **Department Pages**
  - [www.uvu.edu/search](http://www.uvu.edu/search)

## ONLINE TRAINING
Instructions:
[www.uvu.edu/oit/training/index.html](http://www.uvu.edu/oit/training/index.html)

## OPT IN – Emergency Text Messaging
[http://www.uvu.edu/oit/campus/etxtmsg.html](http://www.uvu.edu/oit/campus/etxtmsg.html)