### New Systems/Software & Opportunities

On July 1, 2012, Instructure Canvas will replace Blackboard. We will begin immediately working with the integrations that need to happen with Banner. We have a pilot going on right now with a handful of instructors. There will be a blog that goes along with this. Vice President Wilson will be one of the first to post on the blog. He will be reviewing the reasons why Instructure was chosen. As a bonus, the education system will receive some free licenses for K-12 to use. Every faculty member that looked at this system has been excited about it. Jared Stein is doing a demonstration on January 19 (information on this will be in UVAnnounce). There is a component of Instructure that allows for a student portfolio.

Banner Relationship Management module was purchased over the break. It will eventually replace Hobson’s. It will affect how we send emails out to students. More information will be forthcoming.

We are testing a trial application from Desktone for virtual desktops. We have 20 licenses. If you would like to try it out, let Laura or Ray know as soon as possible.

### Start of School Issues

SRI’s were timed to go out Monday morning. It took 36 hours to send 5,000 emails. Runner has patches available for some issues. Laura wants to reload with a vanilla version to see what has been updated.

There were issues with active directory in some of the labs. They were re-syncing the accounts yesterday. There is a bug in the system and Mike Duffin and Chris Jones are looking at the issues. It affects a fairly small number for the amount of students we have, but it is an issue we need to resolve.

Mike Taylor has had some issues with media that was upgraded. Instructors need to know to turn on the system before they turn on the computer.

Cameron reported a problem with line of sight for the ASL groups in the media classrooms. There is an issue with their signing and the placement of the computer monitors. Laura will work on this issue with the department chair.

Phil is having issues with Blackboard and Macs. Blackboard doesn’t show up on the Mac. Specifically, Scott Asbell was having problem. The Blackboard channel is not showing up in UVLink. It was suggested that he check on pop ups and upgrade the Java version.

### Active Directory/Exchange

Mike Taylor gave a synopsis of what is going on with the roll out of Exchange/Outlook. Everyone will be migrated by the end of this year. The process will be to reload systems to Win 7. All machines will need to be backed up. We will install Win 7 and reload the machine. We are hoping to have the techs do some faculty machines in the Spring. It will help not having to do all the machines at once. Early adopters will be starting soon. It will be April/May for staff. The Deans and their admins will have to go at the same time. We will need to coordinate with IT. The emails will migrate. The only problem will be the archive. A new domain is being created. The big issue is to let people know it is coming. We need a lot of communication and a lot of trainings. If you have a Blackberry, it will have to be wiped and reloaded.
Clicker Upgrades—Ursula reported that we now have new clickers, however, the old clickers will work with the new receivers. If faculty have an old receiver, they will need to upgrade it. They need to have the grey receiver. The Bookstore is doing an exchange for students and will swap out for free. Jason is the new Turning Point intern. His extension is 6020.

MEC Computer/Lab Images-Business Practice—Gary Hooper is the Academic IT area technician that covers Wasatch and National Guard buildings. He has been loading the labs and has had a lot of last minute requests for software. Laura would like ATSC to recommend some guidelines for requests to add software to an image. We should consider (1) is it a standard across campus, (2) when are you asking for it; are there reasons why we are not doing onesy, twosy. Can we ask them to take a laptop for the semester without issues (such as an older faculty member may have a problem hauling a laptop back and forth.) It might help if we have better communication with faculty on this issue. It was suggested that we publish a date of when software needs to be requested by. We also need to do a better job of telling faculty what is in the image, such as creating a list in a channel on the Help page. There is also the issue of a tech not having time to change out a malfunctioning computer between classes if there is special software. We may be able use a virtual solution. We are going to test it with both a light and a heavy software package. Laura will get the software list from Bruce to try.

Spring 2011 MEC Computer Image—Gary Hooper imaged 96 computers over the Christmas break. He is going to start putting Altiris on classrooms (site license) which will make administration a lot easier. It will give him the opportunity to do software installs pretty quick on the fly. He is installing Win7, Office 2010, Flash, Java, McAfee, Google Earth, etc. and will post the list on the web. Gary is working to upgrade the other generally scheduled classrooms. We need to communicate with the faculty that are teaching in those rooms.

LA Building Computer Install Update—Most PCs are installed. Laura will check on the status. Laura is still pushing on the PBA initiatives. The initial bid was to replace dying hardware. We are waiting to see if we get additional money to replace all of the hardware.

IDM sync is working. Ray will send out the information on the temporary login solution.

Committee Membership—There are supposed to be two representatives from each college and school. It is very valuable to have feedback from both the Dean’s office perspective and the technical side. If there have been changes in personnel, we still need to have the feedback flowing. If you have any suggestions for improvements, please give to Laura.

Roundtable Discussion—Laura will be attending Faculty Senate on Tuesday to talk to them about proposed solutions for SRLs, improving response rates, and a proposal that students can’t see their grade unless they fill out the survey. She is also going to discuss how to accommodate block classes to open the survey when the class is offered. Some students have said they would like to see the results if they are giving their input. At BYU, if a student fills out the surveys, they have access to see the results. The Runner system does have patches coming out in February. There will have to be an overhaul that Chad Barton, her intern, will be working on.

Mobile computing lab—cell phones, iPads, Ray will meet with Abraham.

Robert—Flex Reg is installed and they are testing. It is a Banner add-on for non-credit registration.

Bruce—Danny Horns will be replacing David Jordan.

Eugene—asked about the scheduling of pre-scheduled rooms (those who have first dibs) then open to general scheduling. Laura stated that sometimes preferences overlap. There is a computer algorithm
that takes this into consideration along with seating capacity, etc. There are a lot of sections that have been added. Eva has worked to keep things on a standard time frame to allow for more classes to be scheduled.

Ray—If problems come up, make sure they get reported. There is a grading problem that has been going on for three or four semesters that just got reported this semester. We can’t work on issues if we don’t know there is a problem.

**NEXT MEETING**
Friday, February 4, 2011
10 to 11:30 a.m.
Li323g