Enterprise Application Management Team

August 24, 2016

Attendance: Amanda Burton, Andrew Stone, Beth Myrer, Brett Tolman, Carolyn James, Chuck Colborne, Clint Moser, Colby Callahan, David Tobler, Denise Vandevanter, Eric Humphrey, Geoff Matthew, Ken Dahl, Laura Busby, Liz Childs, LuAnn Smith, Ray Walker, Robert Johnson, Shane Peterson

Conducting: David Tobler

Minutes: Beth Myrer

Imaging Upgrade
- Were some problems, but they have been solved
- Were able to move enough areas that have been able to access all needed data
- Will do the next phase after third week and then again after 2 block registration in October

MyUVU
- Some hardware failed on Saturday which created issues with myUVU – was solved with the creation of 2 virtual servers
- Dave will follow up with Darel
- Previously more hardware was need to install new application servers, data bases, etc - can now use Virtual Machines and are learning how apply this technology
- Need to improve communication with those people in management that will be effective

Email
- Have changed the UVST email type from UVLink to myUVU and routing UVLink mail to myUVU – waiting to see what the consequences are
- Need to make sure that people know to set their preferred account
- Students should be encouraged to check their myUVU –
  - **Agenda item – preferred email address**
  - Discussion of not promoting forwarding email
  - myUVU is a lifetime account
  - Discussion of the population of tables and the message being sent to employees that they should be receiving – the logic should be reviewed
  - BRM can only use the preferred account

UVLink decommissioning
- Will happen on September 30
- Will continue UVLink email until the end of the year
- Need to notify Canvas users that it won’t work after the end of the year
- Will remove things slowly as the content is moved to other places
- Issue will be covered in the my.UVU content/Role Strategy meeting

Role Definitions
- Has been refined and will be put in the data dictionary and will continue to be worked on
- Can’t be both an active student and a former student
- Dave would like to meet with Brett Tolman to set up a test account
- Will need to be synced again
- There is a problem with some of the programing with the faculty role – Laura will talk with Jake

Upgrades
- Are several upgrades that are available
- QA will need to be cloned first
- Discussed scheduling the upgrade for weekend of September 23
- College scheduler is in QA and waiting for it to be moved to PROD

Configuration Party
- Denise will work on scheduling a meeting
- Will do the configuration in PROD

Assignments
Agenda item – review preferred email address
Dave would like to meet with Brett Tolman to set up a test account
Laura will talk with Jake regarding the programming of the faculty role
Denise will work on scheduling a configuration party