Enterprise Application Management Team

March 23, 2016


Conducting: David Tobler

Minutes: Beth Myrer

Banner

- SSL cert on the application serves expired this morning – have now signed up to receive notification a few days before they expire next time

myUVU

- Daniel has fixed a password problem
- Working on authentication issues
- Advisors have to login multiple time – every time they go to the system
- Most feedback has been positive
- Need to update student timetable
- Problems with printing ePAFs or eSAF directly unless it goes through self-serve
- Andrew added a print button to help solve the problem – will continue looking at this
- GOATPAK and GOATPAD are no longer resetting anything so they have been disabled –
- Passwords resets are done through the Service Desk and One Call Center – need to decide who should have access and send those names to David and he will get them access
- Those with access will need to be trained on the new password tool
- Some business processes need to be reviewed
- Password changes are pushed to UVLink, to POD, then AD (active directory) – self-serve still uses the password in Banner – Banner 9 uses CAS
- If you go into SSB directly, the password is independent of the myUVU password and the single sign-on password
- Banner 9 will only use myUVU CAS
- QA will eventually be the same as Prod – the test systems
- The forms could not be found on Band Sucker – may have been caused by the upgrade – needs to be reviewed in depth
- Discussion of creating test accounts that are role based (student, faculty, advisor, and employee) – would also need ID numbers – would need to look at how to enroll a student, give a faculty a class, etc and would it have to be done each semester
- Geoff Matthews would like a list of test names and ID’s
- There would be a problem if they are pulled into shadow data bases
- Hope to clone the QA system frequently
- Bomgar allows for someone to see what the person is seeing to try and correct the problem – the service desk uses Bomgar to assist their customers
- Needs further discussion

Addresses
- Will do another 80,000 prior to 2008
- Continuing to work on the addresses

SSM
- Ray would like more feedback on the SSM document and systems
- Will do some audits of things not on the list that should be

Upgrade
- Speed issue has improved from 30 seconds to 3 to 5 seconds
- 500 error is getting better
- Financial Aid has been waiting for the job sub to start testing (was available on Tuesday, March 22)
- Discussion regarding the skinning
- May be a little slower and is dependent on the amount of data input
- Upgrade will proceed on Saturday and Sunday
- Degree Works will be down during the upgrade
- Denise will the upgrade

Privacy Flag
- There is one flag being used for various reasons but should there be more
- Current is confidential – is used if the person doesn’t want their information in a directory
- Personal information is inherently confidential – can request that their picture is not displayed
- FERPA information is restricted
- **HR to submit a project regarding the use of the confidential flag**

FERPA
- Further discussion of how and where forms are stored and tracked – also if it should be signed annually and how to track if it is current
- Daniel should be included in the discussion
- Keep on agenda for next meeting

Assignments
**HR to submit a project regarding the use of the confidential flag**