Enterprise Application Management Team

March 23, 2016


Conducting: David Tobler

Minutes: Beth Myrer

Banner

- SSL cert on the application serves expired this morning – have now signed up to receive notification a few days before they expire next time

myUVU

- Daniel has fixed a password problem
- Working on authentication issues
- Advisors have to login multiple time – every time they go to the system
- Most feedback has been positive
- Need to update student timetable
- Problems with printing ePAFs or eSAF directly unless it goes through self-serve
- Andrew added a print button to help solve the problem – will continue looking at this
- GOATPAK and GOATPAD are no longer resetting anything so they have been disabled –
- Passwords resets are done through the Service Desk and One Call Center – need to decide who should have access and send those names to David and he will get them access
- Those with access will need to be trained on the new password tool
- Some business processes need to be reviewed
- Password changes are pushed to UVLink, to POD, then AD (active directory) – self-serve still uses the password in Banner – Banner 9 uses CAS
- If you go into SSB directly, the password is independent of the myUVU password and the single sign-on password
- Banner 9 will only use myUVU CAS
- QA will eventually be the same as Prod – the test systems
- The forms could not be found on BANSECR – may have been caused by the upgrade – needs to be reviewed in depth
- Discussion of creating test accounts that are role based (student, faculty, advisor, and employee) – would also need ID numbers – would need to look at how to enroll a student, give a faculty a class, etc and would it have to be done each semester
- Geoff Matthews would like a list of test names and ID’s
• There would be a problem if they are pulled into shadow data bases
• Hope to clone the QA system frequently
• Bomgar allows for someone to see what the person is seeing to try and correct the problem – the service desk uses Bomgar to assist their customers
• Needs further discussion

Addresses
• Will do another 80,000 prior to 2008
• Continuing to work on the addresses

SSM
• Ray would like more feedback on the SSM document and systems
• Will do some audits of things not on the list that should be

Upgrade
• Speed issue has improved from 30 seconds to 3 to 5 seconds
• 500 error is getting better
• Financial Aid has been waiting for the job sub to start testing (was available on Tuesday, March 22)
• Discussion regarding the skinning
• May be a little slower and is dependent on the amount of data input
• Upgrade will proceed on Saturday and Sunday
• Degree Works will be down during the upgrade
• Denise will the upgrade

Privacy Flag
• There is one flag being used for various reasons but should there be more
• Current is confidential – is used if the person doesn’t want their information in a directory
• Personal information is inherently confidential – can request that their picture is not displayed
• FERPA information is restricted
• HR to submit a project regarding the use of the confidential flag

FERPA
• Further discussion of how and where forms are stored and tracked – also if it should be signed annually and how to track if it is current
• Daniel should be included in the discussion
• Keep on agenda for next meeting

Assignments
HR to submit a project regarding the use of the confidential flag