Enterprise Application Management Team

November 9, 2016 - Minutes


Absent: Dan Reynoso, Jake Ellsworth, Joe Belnap, Ken Dahl, Robert Johnson, Robert Loveridge

Conducting: David Tobler

Minutes: Beth Myrer

Verba Integration

- Inclusive access (electronic textbooks) has grown, and continued growth is expected
- Verba will aid the automation and integration
- Benefits include a reduction of prices so students will buy from the bookstore
- Currently own Verba Compare which compares prices for textbooks and versions which are available – also own Verba Adopt – the new product currently looking at is Verba Connect
- Verba Connect will integrate with Banner – will access course information and financial info to student accounts from Banner (will also pull student, and faculty info) – will post and remove from student accounts
- Collections will fall to the University and not the Bookstore
- It will change how the student pays for the book through their student account
- Might need to discuss the details with their technical people
- Need to look at the accessibilities standards

Raiser’s Edge

- Alumni would like some data for the Raiser’s Edge system
- Want the information to true-up records, and especially for older records of student information
- Looking to get the parental information from the emergency contact information – will be used for fund raising
- Information is limited access – is behind a firewall (using the current industry standards and common practice) – and the call center receives the name, address, and phone
- Discussion of getting data back from Raiser’s Edge to share information – will continue during a future meeting (should maybe addressed at a higher level) and invite Scott Cooksey
- Will do a one-time true up of data from old student records

Password reset options

- Removal of the skip button is in QA for testing
• Working on the text with the service desk
• The option to use a cell phone number has been enabled

Banner 8 Menu and Styling
• Styling is done and will move forward to put into Prod on November 20
• Will start working on the menuing

Job Sub log files meeting
• Should include: Jason Hill, Jacob Atkins, Cammie Ball, Corey Callahan, Amanda Burton, Shane Peterson, Andrea Osborn, Chuck Colborne, Colby Callahan

iTanium Server
• Will turn off the last iTanium server

Priority Registration
• Request to change the starting time for priority registration from midnight to 8:00 or 9:00 pm
• Should reduce confusion
• Should be taken to Student Government (Eric) and to IT Oversight (Dave)
• Will need more discussion

Banner 9 Registration
• Scheduled to go live on November 16
• Having Banner 8 and Banner 9 running at the same time may be the cause of problems when they touch Degree Works
• Will look at reports to assess what is happening
• Denise will put an SR into Ellucian to look at the problem
• Will be cautious in moving forward but a video training is available

Student email
• Discussion of how long to email the preferred email when an email is sent to their myUVU account (email will state that information has been sent to their myUVU account and to look there for the information)
• Should include a disclaimer regarding when the announcement of an email in myUVU will end
• Work with advisors and others that communicate with students to make sure it is clear what is going to happen
• Inform students how to add the email app
• Should put an item in the Journeys for Freshman to encourage students to check their myUVU email
• Will move forward with Andrew submitting a project

Banner upgrade
• Available in QA for testing and will upgrade on November 20
• Will also include a patch to Prod and Degree Works
**Decisions**
Will do a one-time true up of data from old student records
Will turn off the last iTanium server

**Assignments**
Should include: Jason Hill, Jacob Atkins, Cammie Ball, Corey Callahan, Amanda Burton, Shane Peterson, Andrea Osborn, Chuck Colborne, Colby Callahan
Changes to the start time for priority registration should be taken to Student Government (Eric) and to IT Oversight (Dave)
Denise will put an SR into Ellucian to look at the problem of running Banner 8 and 9 at the same time for registration
Andrew will submit a project concerning Student email