

Technology Support Services Committee

Minutes for January 9, 2008

In Attendance

Brett, Scott, Brian, Gerald, Mark, Shawna, Garit, JoAnn, Dave, Kekau, Darel Heather Robert W., Travis

Assignments bolded in **RED**

Attachments bolded in **BLUE**

	Action Item	Comments	Owner	Assigned
1	iPrint	Handout is on the website for your review. iPrint is for students on campus that have laptops on the wireless network. The handout describes how to install iPrint on XP, Vista, & MAC laptops. Installing it on Vista laptops is a huge process. Please look over the handout and send any opinions, grammar, corrections or any additions that may need to be added. When addressing iPrint issues, everyone needs to make an effort to solve their own problems lessening some of the calls coming into the helpdesk. Contact Darel if there are any problems you are not able to solve.	Darel	
2	UVLink	<ul style="list-style-type: none"> • All old links are gone now. • FTP to the U: drive is gone. Netstorage has been removed because of virus and hacking. There is now a new tech server to replace it. Brett said that FTP can be secured with a password. The group decided to have Dave bring FTP back up and Brett will secure it by changing the URL. Dave will switch it over when Netstorage is up. 	Dave	
3	SRS	SRS will be the new campus standard for clickers. Students will be able to take tests with these on real time. This will allow students to only need one clicker. Turning Point was awarded the RFP. The teachers will be able to use the old clickers, but if they do they will have to purchase those clickers for their class. The Bookstore is selling the clickers like a book so the students can resale them at the end of the semester. The students UVID will need to be programmed into the new ones and each class will need to be added. Each Media Enhanced classroom will have the frequencies listed on the board. All rooms will not have computers, so Travis will install some USB's for them to plug in their laptops into. Instructors will need to install the software. The software will be available on the download server. Dave will make the download for employees only.	Travis	

		Contact Travis for any questions/concerns.		
4	Software	To become compliant the group decided to go with GHOST as a campus standard.	JoAnn	
5	Computer Shop	Hardware committee is going to decide between 2 mother boards with small form factor factors. Power supplies are now in.	Kekau	

Next Meeting: February 13, 2008