

Technology Support Committee Meeting Minutes for June 11, 2008

In Attendance

Dave, Omni, Scott, JoAnn, Brett, Heather, Mark, Brian, Gerald, Bobby, Robert, Darel, Garit

Assignments bolded in **RED**

Attachments bolded in **BLUE**

	Action Item	Comments	Owner	Assigned
1	Email Transition to UVU	Brett showed the group the test site and also stated that that import/export calendar feature will be out soon. Knowledge based videos will be on the email website soon. If the new email crashes on you, log back into it and this should solve the problem. The test site for the email has to be in the new name as the outgoing address. The test site is at myemail@uvu.edu.	Brett	
2	DNS	Omni went over the new online form for requesting IP addresses. Be sure and fill out the entire form. The address for this form is ipam.uvu.edu . If you do not know the IP address one will be assigned when it is approved and set up. Michelle Moore and Debbie Whitney will still be the contacts. You can submit deletions through this form also and you will be able to edit them too.	Omni	
3	Software Committee	<u>Universal Imaging Utility</u> is being purchased; it will work on all hardware. Joann is purchasing it for the help desk; you can purchase one for \$9.00 per deployed image for your area. <u>XP Professional for Service Pack 3</u> , Upgrade disks are available now in the Help Desk. The full install is not re-bootable. The wireless issue has been resolved.	JoAnn	

Next Meeting: July 16, 2008