Technology Support Committee

April 21, 2016

Attendance: Aaron Barrett, Aaron Lott, Alex Bluemel, Azucena Aguayo, Beth Myrer, Bobby Lott, Brett McKeachnie, Brian Peterson, Chris Cox, Craig Dell, Darel Hawkins, Dave Nielsen, David Tobler, Devin Raine, Doug Hales, Gerald Bunker, Jacob Oldroyd, James George, Jermy Mecham, JoAnn Innes, Jordan Kratochvil, Kim Leseberg, Landrey Hawkins, Niles Wimber, Phil Ah You, Preston Stewart, Riley Johnson, Skyler Jeppson, Travis Skene

Conducting: David Tobler

Minutes: Beth Myrer

No follow-up from last meeting

Dave will forward an email from Nancy Bartlett regarding computer abuse and recovery act – Techs are obliged to report inappropriate activity

Bradford

- Brian Peterson reported on testing on Bradford wired ports
- Ray has volunteered IT for testing
- Agent is scripted through SCCM
- Is popping up machines and working on a campaign to let people know that it may pop-up on their machines
- Will force registration starting July 1
- Techs will be able to get a report on non-compliance
- Start with staff this summer and then faculty later in the fall
- If a list is available, it can be preinstalled
- Have ways to work through issues (ie. Macs using older systems) – and do exceptions
- There are different URLs for wireless and wired
- If need access, contact Doug
- Will have tech training at a later time
- Requested that registration be made the default setting
- If there are numerous user, register to the manager, director, or supervisor
- Will be doing a campaign with Marketing to inform campus that Bradford is coming

Security

- Contract for McAfee ends July 2017
- Need to review options, making sure which features are needed
- Want feedback on testing and which vendors are preferred
- Have had some problems with the password manager not updating AD – Daniel resolved
Software

- Have some new versions of Office available – one for Mac that is available for testing
- If installing Office 2016 for Mac on a machine that already has 2011, must follow documented steps to remove 2011 first or there will be an activation issue
- New version for Windows 10 for pro and enterprise available
- Have new Identity Finder available
- SCCM will have a master list of available software for area techs
- **Bobby Lott will compile a list of available software**

Computer Shop

- Discussed deadline for purchasing - May 26 for special and large orders – over 5 machines
- Purchasing moving to SciQuest – will not have leeway with deadlines
- Now available: T460S, 900 Tiny, new Yoga (260 and 460)

POB

- Have fixed the problem with disappearing text in the solution field
- If problems: [POB_POB@uvu.edu](mailto:POB_POB@uvu.edu)
- Brett’s new assignment – Director of Portfolio and Project Management Office – working with SCCM, Identity Management, and POB

myUVU / gmail

- If you have a current student role in myUVU (the 7 semester rule) – then the myUVU email will show on the home page (also linked in UVLink)
- The public email site is undergoing changes but currently does not have the gmail account
- Will have a former students’ and a former employees’ tab
- Google apps issues (including gmail) will be handled by Andrea Osborn

SCCM

- Have a draft form of the guidelines document
- Numerous applications are being developed
- Window 10 – have been using the technical preview, tried to pushing out current branch – working make sure that it works and when the different branches should go out
- Need better communication
- **Decided to move to Long Term Service Branch (LTSB)**
- **Jake will build a new image on LTSB** – will have in the weekly email
- Last month Microsoft was to come on campus regarding PKI/SCCM – didn’t happen (disconnect between the previous consultant and the new) – meeting with Microsoft Premier to work out issues (including using all of the consulting hours) – are behind because of it
- Apps and OSes are getting there – is a learning process
Assignments
Dave will forward an email from Nancy Bartlett regarding computer abuse and recovery act – Techs are obliged to report inappropriate activity
Bobby Lott will compile a list of available software
Jake will build a new image on LTSB

Decisions
Decided to move to Long Term Service Branch (LTSB)