Technology Support Committee
February 19, 2015

Attendance: Aaron Lott, Azucena Aguayo, Ben Burk, Beth Myrer, Bobby Lott, Brenlie Bagley, Darel Hawkins, Dave Nielsen, David Tobler, Doug Hales, Gary Hooper, Gerald Bunker, Jacob Oldroyd, James George, Jared Matau, Jermy Mecham, JoAnn Innes, John Berry, Jordan Kratochvil, Kim Leseberg, Landrey Hawkins, Michael Taylor, Nathan DeNeut, Scott Horne, Shawna Taylor, Skyler Jeppson, Travis Skene, Trevor Durham

Conducting: David Tobler

Minutes: Beth Myrer

AD

• March 1 - making changes in 3 global GPOs, remove AD/1 group out of local administrators (will be disabled) – area technicians need to make put a user in local admins on local boxes – Gerald will send out another notice
• Jake did a demo for Joe’s team – contact him for that training
• Jake has created a GPO called service admins – so the service desk can assist with problems

SCCM

• Updates started going out Thursday, February 19 – anyone in DEBD container will be available for 7 days, after that there is a deadline, on February 26, that will be a forced update that requires a reboot
• Can go to software center and see what updates are available and update from there – everyone with a windows based machine will receive an update this week
• All active, turned on machines are pointed to the right box
• WSUS – updates available but will not be pushed until February 26 – then the forced reboot can be delayed for 160 minutes and then for another 90 minutes
• To be included in test group, send computer name to Gerald
• David will send out something in UVAnnounce
• Testing in SCCM – for the newer – PKI certs (Private Key Infrastructure) – out of band management – need to know what the committee wants
• Two choices: open a case with Microsoft – the PKI isn’t working, should it be working, what do we have to do to get it working
• Second option: cut losses, and take PKI off (which eliminates the ability to do out of band management)
• PKI creates a trust relationship between client and server – does work with Pixie – helps with remote deployment
• Open a ticket with Mircosoft and proceed – report next month
POB

- Starting to work on projects
- If don’t like workflow, meet with JoAnn
- Training on first Thursday – two meetings – at 10 am, will be a user’s group (come in and talk), at 4 pm beginners training – next meeting March 4
- RDP run click once has been sent out
- Changing how servers are configured in the network in the dev environment – so it can be used from home or off campus whether or not you are connected – will help with reporting
- Get questions concerning POB to Bobby so they can be addressed

UIU

- Aaron is the driver – creating an instruction set on how to set up UIU for SCCM

Security

- Security - Vulnerability in windows machines ARP spoofing – on wireless, and laptops
- Group policy LLMNR vulnerability – communicate better with email, also running scans on server networks, and desktop networks – lots of outdated windows stuff (if things can be fixed with updates will wait, otherwise they will be reported)
- One vulnerability is HeartBleed – is a patch that needs to be forced out – can correct through SCCM
- There is a web page that can be emailed – that can then be opened
- Identity Finder – not bad on window machines, tricky with MACs (may not be talking to server – but issues can be addressed)
- March 1 is the cut-off to migrate VPN

Software

- Microsoft 365 should be working – catalog should be working
- What other site license software is desired – contact Gerald - VPN
- Adobe should be updated – if not, run the updater inside the software

Computer Shop

- Desktop with SSD will be available the beginning of March, also all-in-one with SSD will be available
- Fifth Gen production has been delayed – high end
- Mid and low range are available to be refreshed
- Need to make sure SSD is specified when ordering – replace hardware not processor

WDS 2012

- Drivers up – may need some testing

Windows 10

- A couple people have been testing Windows 10
- Need to look at moving to 10 – from 7
- 10 is in release so there may be a need to create an image for the university
Assignments

Gerald will send out another notice regarding GPOs

David will send out something in UVAnnounce concerning SCCM updates

Gerald will open a ticket with Microsoft and proceed – report next month