Technology Support Committee
January 15, 2015

Attendance: Azucena Aguayo, Beth Myrer, Bobby Lott, Craig Dell, Darel Hawkins, Dave Nielson, David Song, David Tobler, Doug Hales, Duane Lee, Gerald Bunker, Jacob Oldroyd, Jerme Mecham, Jo Ann Innes, John Berry, Jon Barclay, Jordan Kratochvil, Landrey Hawkins, LeRoy Brown, Mark Warner, Matthew Erickson, Phil Ah You, Shane Peterson, Tony Nwabuba, Trevor Durham

Conducting: David Tobler

Minutes: Beth Myrer

Mark Werner is leaving – today is his last day

Bobby Carbine – hired as night support – works with media services and call center

Classroom building partially open but there is still work going on

SCCM and AD

- See attached document
  
  GPO SCCM.docx

- New SCCM clients will begin installation Tuesday, January 20, 2015
- Thursday, February 5, 2015, is the SCCM go live date
- Send test machine name to Gerald Bunker ASAP
- Next committee meeting Tuesday, January 20, 2015, from 9-11, if there are any concerns that need to be addressed
- If there is software specific to an area, the tech is responsible for creating that package and deployment
- There will be packages for campus site license software
- Site licensed software source code will be on the server – but if source software is needed individual shares are needed (contact Brett)
- Each area needs to decide who can login to their machines – want local administrators group to be as small as possible
- If service desk needs to have access to install software remotely or to trouble shoot, consider putting them in the local admin
- Does away with admin password
POB

- pobdev.uvu.edu/wssp – will go live Tuesday, January 20, 2015
- Reviewed the website
- If an area wants to be listed let Gerald know
- Training will be the first Thursday of every month BA 014 – send questions to Bobby Lott so they can be addressed at training
- PTW client on MAC isn’t easy to work with
- Will be adding CI’s – service catalog will be consumed in the CI’s
- Let Gerald know of any issues with mobile clients – will pass them on to Wendia

Security

- Security audit will be March 23
- Will increase vulnerability scans across campus
- DLC VPN shouldn’t add any one to Banner in the near future - working on the two factor authentication

Computer Shop

- Have an M93P with an 256 G SSD in stock
- Have four Tiny-in-one 23 demo units available – problem with Lenovo LCD last a long time, however the hardware is obsolete in four years – mount a tiny behind the LCD (attaches directly, and give front mount USP port access) – if they are popular could get them in stock (about $200 – 23 1080P)
- Line refresh – end of February / first of March

Software

- Office 365 available for I Pad’s for faculty and staff
- uvID@ad.uvu.edu is the email required
- Adobe creative cloud if free to all – free campus wide – because all departments are represented or being supplemented by those paying for the commitment – those paying would appreciate it if there is a contribution for the install – trying to get it funded through a PBA request
- Reviewed the software website – contact JoAnn if there are questions