Technology Support Committee
June 18, 2015

Attendance: Aaron Lott, Alex Bluemel, Azucena Aguayo, Bobby Lott, Brenlie Bagley, Brett McKeachnie, Chris Cox, Craig Dell, David Song, Doug Hales, Gary Cooper, Gerald Bunker, James George, Jeremy Mecham, John Berry, JoAnn Innes, Jonathan Michelsen, Jordan Kratochvil, Kim Leseberg, Landrey Hawkins, Leroy Brown, Randy Taylor, Riley Johnson, Shawna Taylor, Skyler Jeppson, Tony Nwabuba, Travis Skene

Conducting: JoAnn Innes

Minutes: Beth Myrer (from recording)

Software

- New version of Acrobat Pro out

Computer Shop

- Can no longer order for the current fiscal year
- Closed June 29-30 for inventory
- Anything in there now should be delivered by June 29

AD/SCCM

- SCCM Issues
  - Distribution point, bringing up a separate one. Other DPs are still working
  - WSUS not getting new updates, being worked on, possibly separate WSUS server
  - SCCM2 (old server) will be decommissioned soon
- GPO
  - Jake will be renaming GPOs that are not "Default", will rename to "Generic"
  - Nate generated a list of GPOs that are not documented
    - Will need to review and document our policies, or they may be removed
- AD
  - Nate was able to sync banner groups and AD group descriptions for our convenience
  - Proposed reorganization of DEPT and Academic Affairs OUs to more closely align with support organization instead of political organization, Area containers will be in DEPT typically – was approved
- Deploy2012 up and running, please start using it
  - Additional drivers to come
  - Old deploy server to go down 7/16
  - Landrey, Riley, and Jake are supporting this system

MicroSoft Premier Support - SCCM

- Will begin contract on July 15
- Requested wish list of what should be fixed (so fixes can be prioritized)
• First do a Risk Assessment – will look at software, and then have interviews
• Hope to have it completed by December

Security
• Restriction of minors use of computing when visiting campus
  ○ Filter and accounts OK, but need to address wireless restriction, and login location
    • Options for group policy to limit login location include changing the accounts to not be in the Domain Users group and modify "allow logon locally", or to apply two "deny logon locally" policies. Possibly other options
• Discussion of Iron Ports – suggested that it should be tested
• Discussion of open labs on campus – and the access available

POB
• Have new version up and running – not a lot of changes
• Adding new people – so if not sure where it should go, give it to the service desk

Projects
• There is an AD Hoc project in Production to use for projects that you want to put in POB – but should have training in the Dev System

Labs
• Have PaperCut running but there is an issue with using credit cards but accounting is working on it
• Will be moving wireless printing when school starts
• Lab stats 6 needs to be working by fall

Discussion regarding communication on new software – may need to contact Jason to get the information dissimulated

Decisions
Approved reorganization of DEPT and Academic Affairs OUs to more closely align with support organization instead of political organization, Area containers will be in DEPT typically