Technology Support Committee
March 19, 2015

Attendance: Azucena Aguayo, Beth Myrer, Bobby Lott, Brenlie Bagley, Chris Cox, Darel Hawkins, David Tobler, Doug Hales, Duane Lee, Gary Hooper, Gerald Bunker, Jacob Oldroyd, James George, Jeremey Mecham, JoAnn Innes, John Berry, Jordan Kratochvil, Kim Leseberg, Landrey Hawkins, Matthew Erickson, Robert Ward, Skyler Jeppson, Tony Nwabuba, Travis, Durham, Travis Skene

Conducting: David Tobler
Minutes: Beth Myrer

Reviewed last month’s meeting

POB
• Going smoothly
• Projects coming next month
• First Thursday of the month – 10:00 and 4:00

Software
• Nothing new

Security
• Busy scanning – audit is starting

Computer Shop
• Discussed deadlines
• Working on line refresh

Standards
• EIP – forced reboots on updates
• Dell has been added to standards - has a 5 year warranty

SCCM / AD
• There were some problems in AD that were causing some computers to look for the old SCCM server – that issue has been addressed and they should now point to the new SCCM server
• If clients not working need to trouble shoot them (right click tool – mirco)
• Some problems with the application catalog not going through SSL
• Problems with unmanaged groups – to correct link to a managed group
- Not being used to the fullest potential – waiting until it is stable – should be looked at it one system at a time
- SCCM sets the priorities (client running-updates, application deployment, OS deployment-imaging, reporting) with maybe some input from TSC
- WSUS server runs in conjunction with SCCM
- If someone is not getting any updates, then there is another issue with that area
- Labs are not part of updates with SCCM
- Security for labs is a different process than for desktops
- WSUS is to make updates faster, and set which updates are pushed
- Can’t just go to Microsoft for updates because of band width
- Reasons for current method: delay for a week and have them in a test environment, also if update to IE that affects applications people are writing can shut them off so they don’t go out – so we have more control
- Can send machine info to Gerald to be in the test group
- SCCM to continue the discussion – need to work with Nate, and to revitalize the group
- Ray’s priorities: reporting, security, imaging
- Steep learning curve – should a consultant from Microsoft be brought in
- Have a server for SCCM and one for WSUS
- A lot of SCCM is working – and people should be feeling positive about it

**Assignments**

**Bring some good news and successes from the SCCM group**