Technology Support Committee

May 21, 2015

Attendance:  Aaron Lott, Alex Bluemel, Azucena Aguayo, Ben Burk, Beth Myrer, Bobby Lott, Brenlie Bagley, Brett McKeachnie, Darel Hawkins, Dave Nielsen, David Song, David Tobler, Doug Hales, Duane Lee, Gary Hooper, Gerald Bunker, Jermey Mecham, JoAnn Innes, John Berry, Jordan Kratochvil, Kim Leseberg, Matthew Erickson, Michael Taylor, Phil Ah You, Robert Ward, Scott Horne, Shawna Taylor, Skyler Jeppson, Tony Nwabuba, Travis Skene

Conducting:  David Tobler

Minutes:  Beth Myrer

Review of minutes

AD/SCCM

• Doug Hales will be taking over chairing on the committee
• Jake will be helping Nate as time permits
• AD/SCCM will be telling the technicians what to do
• TSC will have input to AD/SCCM
• Doug will arbitrate and will take issues up the line

POB

• Newsletter sent out May 20
• New version in Dev server – will be testing for about 3 weeks – then move to PROD
• There are some upcoming changes in the navigator bar
• Projects for IT in final testing – if have ongoing projects and want a template make an appointment with an administrator

Software

• Nothing changing
• Microsoft 365 – license has changed on the back end – if you have problems, please report

Computer shop

• Big orders due now
• Special orders – June 1
• Small orders – June 15
• Orders are backed up and are working forward
Security

• Identity finder are out dated and it has been problematic
• Have been testing new identity finder clients
• Discussion regarding MAC upgrade needs – not an automatic upgrade
• Getting new iron ports and testing new wireless networks

Lab stats

• Lab stats 6 is underway – many people have moved over
• If have both 5 and 6 – there are 2 licenses being used, and conflicting results will occur
• Lab stats 5 is being retired in August

Microsoft Premier Support Agreement

• It is a consulting agreement
• There are issues on campus – and requested input on prioritization
• PKI, WSUS, distribution points
• Email Brett with suggestions and concerns
• AD – need 2012 version
• Sequel server – have TED but use a good check it over event and make corrections
• Getting ready for hyper V – system center (general and operations manager)
• Moving away from VM ware and going to Hyper V – but CIO’s were told that Hyper V may not work so may go with VM ware for a while
• Will need to upgrade OS across campus – currently on 7 so what should the upgrade be, and how should the deployment happen and is the infrastructure in place to make it work
• Priorities: SCCM, Sequel, ADU upgrade (feature set)

Other

• New campus image available
• Testing paper cut in second lab in the library – going well but still have to work with credit cards, iPads, and iPhones – will replace PCounter – will need a few more ports
• Specialty printing – trouble with making charges and transferring the funds from the university to the correct index – can be tracked by employee – may need a separate server – Kim will forward information to Ben Burk – may need to putting a vending machine attached to the printer

Next meeting June 18

Assignments
Kim will forward some information to Ben Burk regarding PaperCut