Technology Support Committee
November 17, 2016 – minutes

Attendance: Aaron Lott, Alex Bluemel, Beth Myrer, Bobby Lott, Chris Cox, Darel Hawkins, Dave Nielsen, David Song, David Tobler, Devin Krisle, Devin Raine, Doug Hales, Gary Hooper, Gerald Bunker, Jermey Mecham, John Berry, Jordan Kratochvil, Joshua Kratochvil, Kim Leseberg, Landrey Hawkins, Merrill Oveson, Nathan Montgomery, Niles Wimber, Phil Ah You, Preston Stewart, Reed Warner, Riley Johnson, Tia Breck, Tony Nwabuba, Travis Skene, Winsor Stapley


Conducting: David Tobler

Minutes: Beth Myrer

Virus Solutions
- keep testing and forward feedback to John Berry or Landry Hawkins – tested Kaspersky for 2 weeks, now testing BitDefender, and then E Set – please complete the survey

AD/SCCM
- are working on updates
- working on issues with BMI

Bradford
- moving forward on wired
- most of the Science Building is on line and are working on EE
- T & C working on getting new switches – Doug and Merrill will meet in the new year

Computer Shop
- special orders are coming through fine
- the new MAC laptop has a touch bar and are available
- there was a problem with color changes, but the issue has been resolved

Adobe
- had a meeting with the enterprise representative
- next month will have more information
Creative Cloud 2017 was released a couple of weekends ago and the packages are being built (and just about ready to test)

after TSC, Micro Soft will be doing a hardware demo – from 11:00-12:00

Box

will hopefully start the roll out in January
are creating test account today, November 17, 2016
will deploy service accounts the week after Thanksgiving
the login will be the same as the business accounts
will replace the U drive with the iteration and then roll to the S drive
will have unlimited storage for employees
working on a time line and will have training available

Security

discussion of patching procedures (McAfee, Cisco Plank, and Identity Finder) and the length of testing windows
there is a need for feedback from those testing
alternatives on Macs for Identity Finder – purchase a separate product
clients need to be upgraded
need a better method of testing and who should do the testing
have a test window (looking at a week), set a date to deploy, then it is the techs responsibility to deal with issues – will send a reminder notice the day before deployment
should bring feedback to TSC
John Berry is to create testing scenario and a survey for testing

Software

SPSS – 24 is available along with the patch
Luminus packages of Office and Windows 10 available (working on the Mac version)
Corel is gone and can’t be reinstalled – Draw Suite is available
discussion of Adobe Type Kit – only going to faculty and staff – haven’t heard regarding licensing
Visio and project – updates need to be purchased – there are not upgrades available

Other

POB – working to make it available publicly and working on updates
Banner upgrade on Sunday, November 20
password management – will be forcing recovery options

Decisions
Have a test window (looking at a week), set a date to deploy, then it is the techs responsibility to deal with issues – will send a reminder notice the day before deployment

Assignments
John Berry is to create testing scenario and a survey for testing