Technology Support Committee

October 20, 2016

Attendance: Alex Bluemel, Azucena Aguayo, Beth Myrer, Brett McKeachnie, Cynthia Wilson, David Tobler, Devin Raine, Doug Hales, Gerald Bunker, James George, John Berry, Jonathan Michelsen, Jordan Kratochvil, Joshua Kratochvil, Landrey Hawkins, Merrill Oveson, Nathan Montgomery, Niles Wimber, Reed Warner, Riley Johnson, Ryan Jensen, Skyler Jeppson, Tia Breck, Trevor Durham

Conducting: David Tobler

Minutes: Beth Myrer

Anti-Virus options

- Have 3 options (Kaspersky, Bit Defender, Sophos) which will be tested in 2 week periods starting with Kaspersky on October 24
- Want on machines to test, don’t have to do anything extra
- Looking at whole end point protection
- Should also evaluate the deployment of the system as well
- When one is chosen, will look at it further

Bradford Rollout

- BA is done, and starting to enforce the anti-virus
- Starting to enforce registration in the ME building
- Plan is: EE, LC, LA, CE, labs
- Has to be done by switches
- Can create reports as needed
- Most should be done by the end of 2016 – should be completed by end of April

SCCM

- Are having trouble deploying packages
- Jake is focusing on BMI currently

Adobe

- Kim sent an email regarding Adobe regarding a meeting that has been scheduled

Computer Shop

- Had a training – if there are questions, contact Tia
- Can put special orders for Macs in external comments
Identity Finder

- Macs – works if logged as that user, if outside the profile can get permission – so may need to rethink Macs
- Need more discussion next time Dave Nielson attends
- Landry will present concerns at the next CISC meeting and then report back

POB

- Have changed some icon in the self-serve portal
- Have created a web forum to put in a knowledge base articles
- Send specific requests to Gerald
- Will have a demo in TSC regarding knowledge base articles
- Will be holding a strategy of knowledge management meeting on November 15
- Working on being able use POB on a mobile devise
- Sometimes the AIS tool may be a quicker option
- Sometimes external knowledge base article are an option, but they need to be web based
- UVU has a Google Search Engine License

Box

- Design process is ongoing
- Will be primarily provided for employees
- Policy is being worked on
- It is hoped that it will be running by the end of the calendar year
- Will start migration in the new year
- Department accounts will be available
- Accounts will be able to be reassigned when employees leave or move

Assignments
Landry will present concerns about Identity Finder at the next CISC meeting and then report back

Next meeting – November 17, 2016