Attendee: Aaron Lott, Azucena Aguayo, Ben Burk, Beth Myrer, Cameron Jarman, Chris Cox, Dave Nielsen, David Song, David Tobler, Doug Hales, Duane Lee, Gary Hooper, Gerald Bunker, Jacob Oldroyd, Jermy Mecham, John Berry, Jordan Kratchvil, KC Rucker, Michael Taylor, Phil Ah You, Scott Horne, Steven Johnson, Trevor Durham, Tony Nwabuba


Conducting: David Tobler

Minutes: Beth Myrer

Jermy Mecham will be the tech for the classroom building

AD – AGPM (Advanced Group Policy Manager) has been installed

- Give more functionality than presently available
- Training next week – will need to install a plug-in to the Group Policy Console – then GPO will be managed through the GPM
- Each area will need to decide who will be the approver

WDS

- Is 95% complete – just a few configuration issues to be dealt with
- Then will be able to use Windows 8

SCCM

- Has not been started

Computer shop

- Things are mostly caught up
- Emails are automatically sent out when items are received from the warehouse, and if they are needed sooner – they can be picked up instead of waiting for delivery
- Call John is needed
- Difference between laptop and tablet
Tablets are defined as mobile or portable devices with a screen size of between 7” and 12” and are below the following hardware configuration:

- Intel i3/i5/i7
- 4GB RAM
- 128GB HDD/SSD

All tablets should be purchased through the Computer Shop. There is no hardware standard for this class of device. These devices are partially supported and have a limited ability to run campus supported software. Tablets are exempt for the campus infrastructure fee.

Laptops are defined as portable devices with at least:

- Intel i3/i5/i7
- 4GB RAM
- 128GB HDD/SSD
- Windows 7 Pro/8 Pro/8.1 Pro or OS X
- Eligible for 3 year warranty

Devices that meet this criteria will be fully supported. They are also subject hardware standards and to the campus infrastructure fee.

- Is fluid because of technology development
- Will have Surface Pro3 the beginning of October
- Business class (think line) vs consumer class (idea line) in Lenovo – Think line advantage-on site support, think advantage tools – Idea line needs an exception form

Magic – ticketing system

- Will be bringing in a Wendia trainer to train the trainers – hopefully the first week of October – will be a 4 hour session
- Knowledge based articles have been ported over –
- Will have a week overlap between Magic and POB
- Everything moves over very well – might in slightly different fields
- Most of the bugs have been worked out – there are still a few cosmetic things that need to be addressed
- Should be tested hard
- Here is the list of POB URL’s that can be tested:
  - [Clickonce client](https://pobdev.uvu.edu/Clickonce)
  - [Clickonce client with prompt for Username – needed for non-domain computers](https://pobdev.uvu.edu/clickonce/publish.htm)
  - [POB Tech Web site – thin client](https://pobdev.uvu.edu/PTW)
  - [POB Customer Self-Serve Portal](https://pobdev.uvu.edu/WSSP)

IE can be used as long as .Net has been installed which can be obtained at:
For those that need it the Chrome Clickonce add-on can be found at: 
https://chrome.google.com/webstore/detail/clickonce-helper/mdooolbdmbjaobhdondofgdmnbidgfh

For those that need it the Fire Fox .Net add-on can be found at: 

Please email POB_POB@uvu.edu with any problems or questions.

- Will have a mobile app – quite ready yet
- Each area will need to have an assigned administrator over that POB group
- Hope to go live by mid-October

Security
- Have scanned u-drive for sensitive data
- Are quite a few files that contain sensitive data and will be contacting the owners regarding the files
- Working on the s-drives
- Will be starting scans of the network next week
- Upgrading identity finder
- Are demoing next generation firewalls

Problems with U-drive
- Had a bad batch in the adjunct faculty last January and February
- Tied to mapping u-drives – and affected student employees
- Are some problems with key chains issues – have used profile manager to solve

MAC’s
- Can’t use attachments if using OWA on Chrome
- Are some other issues with other tools on Chrome
- Chrome has problems with key chains

Wireless
- Was a rocky start to the semester
- Could there is another SSID put out just for tech use
- Have another off server in place (having 2?)
- Issue with the new client deployment
- Once authenticated - it is fast
- Need to make sure problems are reported
- Should be scaling up because of increase in usage

Next meeting October 16