Technology Support Committee
Minutes for Thursday February 17, 2013


Absent: Brett McKeachnie, Jermey Mecham, Craig Dell, Dave Nielsen, Erin Livingston, Karl Eiche, Michael Taylor, Duke Heaton, James George, Robert Ward

Action Items:

• Review minutes & assignments from last month’s meeting:

  • Jake has successfully deployed WDS for Windows 8 on a couple of machines. It is still in a test box but can be moved to a production box for everybody to access.
  • Tablet and Convertibles: Lenovo is coming out with a business line called Helix. The price is going to be more than the consumer line Yoga. It will be available in March or April.
  • Backups: The general consensus of the concept was okay, but the responsibility was a concern. We will be offering something in the next month or so. Hopefully by the next TSC.
  • Deleting Orphaned records has been started. Aaron is going to send out an email with an update of how many have been deleted.
  • SharePoint: Some testing has been done but there is a debate with Security team and so it was asked if there was anybody interested in being involved in the discussion so we have more of a counter balance in the decision making. Aaron is going to let Brett know that we would need and would like more voices in the decision of SharePoint.

• Agenda:

1. Lab stats: Kim Leseberg will be sending out an email with the steps on how to take care of lab stats on the server. Everybody needs to maintain their computers it won’t matter and we will run out of licenses.

2. Password change: On March 11 the password for your UVLink will expire. The biggest issue they can see is with wireless devices. You are going to have to re setup the password for your email. iPhones and Androids seem to be working ok. This password change will be in effect yearly from now on. We will also look at changing the UVU ADMIN password in text TSC.
3. **Software**: iPad apps are now available on the [software ordering system](#) and you will not have to pay taxes or get reimbursed for taxes. If there is an app that is not on there, you can email Procurement and they will add it to the system.

4. **Labs**: They will start looking at the RP for the virtual application. Also Office 365 is in the works of being available FREE to the students. It should happen in the next couple of months.

5. **Lenovo’s Roadmap**: Dave will be getting information for our next TSC on what Lenovo’s update are going to be and the timing of it. If you are planning on big purchase’s, it will be helpful for Dave to know so that he can use those numbers while talking with Lenovo since it does have an effect on the pricing.

6. **Campus Image**: A change was made with the drivers. They should all be listed there now. If you have any issue’s please let Cameron know.

7. **WDS**: There is a timeline for WDS to be integrated. We will get an update on that next TSC meeting along with setting up training for SCCM.

- **Non-Agenda Items:**
  - No items for discussions

Next meeting will be held on Thursday March 21, 2013 at 10:00 AM in LI 323

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Informational – Black Text

Assignments & Follow-up Items – Red Text

Decisions – Green Text