Technology Support Committee
Minutes for Thursday March 20, 2014

Attendees: Aaron Barrett, Aaron Lott, Andrea Osborne, Azucena Aguaya, Ben Burke, Bobby Lott, Brett McKeachnie, Cameron Jarman, Darel Hawkins, Dallas Harris, Dave Tobler, Dave Nielsen, Doug Hales, Duane Lee, Gary Hooper, Gerald Bunker, Jacob Oldroyd, James George, JoAnn Innes, John Berry, Jordan Kratochivil, Jynae Bird, KC Rucker, Landry Hawkins, Mark Stone, Mark Werner, Phil Ahyou, Robert Ward, Scott Horne, Shawna Taylor, Skyler Jeppson

Absent: David Song, Kim Leseberg, Craig Dell, Duke Heaton, Gordon Hayes, Jermy Mecham, Michael Taylor, Peter Larson, Preston Stewart, Karl Eiche, Teancum Clark, Scott Jackson, Trevor Durham

Action Items:

- **Review minutes & assignments from last month’s meeting:**
  - Windows password has been changed and was given at the meeting. The next time it will be changed is in January 2015.
  - Adobe’s provision tool does work, but when installed thru creative cloud desktop it will have a harmless bug that changes some settings. James George made a patch that will restore the correct settings. There will be more changes in May so stay tuned.
  - Microsoft 365 was successfully sync’d to the cloud. There are still a few bugs they are working thru, but it should be available soon. An email will be sent out thru tech tips when it is available for everybody. Andrea will setup those who are on the TSC committee to be able to test it, and then she will demonstrate it at next month’s meeting.
  - **MAK Keys:** Per Ray, the Mak keys need to be available on the Software download list. The decision to leave it off needed to be made at a higher level. It is back on the software list.

- **Agenda:**

  **Software:** We have been waiting for Creative Cloud to be single sign on, but it is held up in a legal battle with the wording. Students can get it with an Adobe ID. You can go to [http://www.uvu.edu/software/](http://www.uvu.edu/software/) and it will answer any questions on how to get software for Employees and Students. It was suggested to add it to SCCM.

  **Wendia:** Is the name of the new software company that will be replacing Magic. POB (Point of Business) is the module. In May, testing and customizing for each area will take place. On July 17th it will go live and Magic will be shut down.

  **AD:** Reminder that April 1st is the deadline for orphaned GPO’s. Gerald will be sending the list out as soon as he gets it.

  **SCCM:** There was a week long training that was very informative. A hotfix came online and has been deployed on campus. Instructions have been sent out to the Admin for the console so that update should be working. Just and FYI, you need to have the net frame work 3.5 or it will not update. SCCM is in a holding pattern waiting for a decision from TSC Committee on what they want SCCM to do. They are working on multiple distribution sites, So if you are wanting to bring up distribution site in your sub nets, get with Nate and he can help you do that.

  **Computer Shop:** Mac Pro’s aren’t here yet but they are coming. The purchase-ordering deadline is the end of May. If you have an order to place, don’t wait till the last minute, get it in ASAP.
**Security:** Testing was done on McAfee and Enpoint along with others, but there was not very much much feedback with the others, so there doesn’t look like there is much of a need to change. The decision will be left to Ray and LeRoy on which software to go with. There was a discussion on malware bytes and the end results is that McAfee and Enpoint is doing an okay job, but there needs to be something to fill the hole. Dave Nielson will take that back to his department and discuss it. VPN clients have been upgraded so if you see any issues let Dave know.

- **Non-Agenda Items:**

  Windows 8: Gary Hooper is working on a Campus Image for windows 8 in case anybody is interested in it. He is also building one for windows classic shelf.

  Open Directory talks are on going, they will be meeting next week to get that going. James, Mark, Jake and Duane will be working on that.

  Disk Summitt Meeting: Brett sent out an email about Disk Summitt Meeting. That will be taking place next week. It is a meeting for those who are doing large amounts of data, they would like your input. Everybody is welcome. It will be held in the LI323.

Next meeting will be held on Thursday April 17, 2014 at 10:00 AM in LI 323

**Document Key:**

Informational – Black Text

Assignments & Follow-up Items – **Red Text**

Decisions – **Green Text**