Technology Support Committee  
Minutes for Thursday May 15, 2014

Attendees: Aaron Barrett, Aaron Lott, Ben Burke, Brett McKeachnie, Cameron Jarman, Chris Cox, Dallas Harris, Dave Tobler, Doug Hales, Jacob Oldroyd, James George, John Berry, Jordan Kratochivil, Jynae Bird, KC Rucker, Kim Leseberg, Mark Stone, Matthew Harrison, Phil Ahyou, Scott Horne, Robert Ward,

Absent: Andrea Osborne, Azucena Aguaya, Bobby Lott, Craig Dell, Darel Hawkins, David Song, Dave Nielsen, Duane Lee, Gary Hooper, Gerald Bunker, Duke Heaton, Gordon Hayes, Jermy Mecham, JoAnn Innes, Landry Hawkins, Mark Werner, Michael Taylor, Peter Larson, Preston Stewart, Karl Eiche, Teancum Clark, Scott Jackson, Shawna Taylor, Trevor Durham, Skyler Jeppson

Action Items:

- Review minutes & assignments from last month’s meeting:
  - Windows password has been working better for new clients, but there are still some issues. It was recommended to change back to Group Policy. Follow up will be discussed at next month’s meeting.
  - Office 365 was in a test domain and is now gone. It is being rebuilt to a new domain.
  - Adobe: Ray would like to get a consultant to come on campus and assist with the deployment issues. They are reaching out to Adobe to make this happen. Reminder that the software page, http://www.uvu.edu/software/ has been recently updated and if you have any questions you can refer to that page.

- Agenda:

  AD/SCCM: WDS will not work with Windows 8. The proposal is to get a new server for the time being. WDS may go away in a year since SCCM might be able to do everything that WDS can do. Brett informed us that there is currently a project in his queue to upgrade the current box.

  The clean up has gone very well. If you have any issues please bring it up with Doug or Gerald. The Group Policy was a one time clean up, but they may revisit it in a year. They are still wanting to get an Advanced Group Policy in place.

  A meeting was held to talk about WDS, and it was realized there is not an Administrator for WDS. It was recommended to consolidate WDS to SCCM. There was no objection to doing that, so we will proceed with moving it.

  SCCM is broken. The reporting is not working and the updates are not getting properly deployed out. The recommendation was to get rid of it. A decision was made to bring a consultant in to give an assessment and give us recommendations of how to get us to a better place. Until we can get the consultant in, it was recommended to start over and look at new hardware. Doug will take this issue back to the committee and have a decision before the next meeting. Communication will go out via email to let you know how, what and when SCCM may go down if at all.

  OD: T&C brought an Apple Engineer in and he said that the Campus is going the wrong direction entirely. They are looking at a 3rd party solutions, one being JAMF. It is the Casper Suite, and will run on windows. We are looking to find an Enterprise Solution.
**Computer Shop:** John will be gone the first 2 weeks of July, so reminder to get your orders in. The deadlines are posted at [http://www.uvu.edu/computershop/](http://www.uvu.edu/computershop/) If you need custom orders just send John an email. He is more than willing to help you with pricing.

- **Non-Agenda Items:**
  - The math dept bought a license for mathematica. If you would like a license you may be able to jump on the license with them. Talk to Doug Hales if you are interested.

Next meeting will be held on Thursday June 19, 2014 at 10:00 AM in LI 323

**Document Key:**

Informational – Black Text

Assignments & Follow-up Items – Red Text

Decisions – Green Text