Technology Support Committee  
November 20, 2014


Conducting: David Tobler

Minutes: Beth Myrer

Review

- No meeting last month, and there will be no meeting next month
- Shawna Taylor working with security with Identity Finder
- Advanced Group Policy Manager has been installed – each areas need to designate approver
- New WDS server is up and running, Cameron Jarman brought it us, and Landrey is in charge of it for TSC – just needs drivers – old one is still active, but things should be moved to WDS deploy 2012
- No update on SCCM deployment – should be moving forward
- POB – is improving, and moving forward – User group first Thursday of the month in BA 014 – would be helpful to have a tricks and tips section – incident side is moving – there will be an upgrade in January (includes spell check) – projects side will be in the new year
- Bought Corel again – have most of the installs
- Office 365 mobile app will be available December 1 – will be free for faculty and staff

New Classroom Building

- Patch cables available in the main terminal room – use of the correct size is important
- Terminal rooms need to be kept clean, they are not storage areas
- If interested in training – contact Tom Branam
- Scheduled to come on line December 18, some offices will be later (January / February)

Identity Finder

- Need to start working on the areas that have not been done before
- Need to review documentation on line
- Web page will be updated

VPN

- Will be upgraded tomorrow – November 21
Lab Stats

- Lab Stats 6 is available on the I-Cloud
- Don’t have unique logins – just total logins – hope that will be changed
- Reports are being published monthly –
- Kim will send out the link to report

Hardware information

- Is currently slow
- Get needs to John for things that will be updated during the break, can preorder and then specify delivery date
- Line refresh will be the second quarter of next year – April – solid state will probably split the line
- Yoga, and X-1 will be March
- Discussion of standards for laptops – speed vs capacity
- Custom orders can be accommodated
- Need 200 gigs in the labs
- Clear the drive of profiles at the end of the semester
- Sometimes Amazon is cheaper – maybe issues with support

Window 10 for education

- Does there need to be discussion on OS’s
- Look at Windows 10 – should be out next fall
- Seven should last until then
- Don’t have WDS for 8 done - waiting for drivers
- End of life for Windows 7 is January 13, 2015, - ending main stream support, but will continue with extended support – will continue to patch security vulnerabilities – may become an issue – may need an interim step
- John to check with Lenovo to see if new hardware will support Windows 7 and if there will be issues

Assignments

- Kim will send out the link to the lab stats report
- John to check with Lenovo to see if new hardware will support Windows 7 and if there will be issues

Are in the process of hiring a replace for Jeremy’s old position starting the week after Thanksgiving – restructure – be more media concentric – but will coordinate with the call center