$$f(x) = \frac{1}{\sqrt{2\pi}} e^{\frac{-x^2}{2}}$$

ONBOARDING STUDENT BARRIERS

2020 TOP 5 ISSUES	PREVIOUS RANK		2019 TOP 5 ISSUES	CURRENT RANK
#1 FINDING REQUIRED TEXTBOOK	#9		#1 FINDING PARKING	#13
#2 PURCHASING TEXTBOOK	#6		#2 SUBMITTING FAFSA	#5
#3 REGISTERING FOR CLASSES	#3		#3 REGISTERING FOR CLASSES	#3
#4 GETTING UVID CARD	#19		# 4 FINDING CLASS LOCATION	#7
#5 SUBMITTING FAFSA	#2		#5 PAYING TUITION	#6

4 KEY ONBOARDING STUDENT ISSUES SINCE 2016

4 key Issues 2016-2020

	Finding parking	Registering for classes	Submitting FAFSA	Submitting required financial aid docs
2016	33%	21%	20%	19%
2017	35%	25%	18%	18%
2018	31%	27%	23%	17%
2019	24%	20%	20%	14%
2020	10%	20%	20%	14%

Legend: 2016 2017 2018 2019 2020
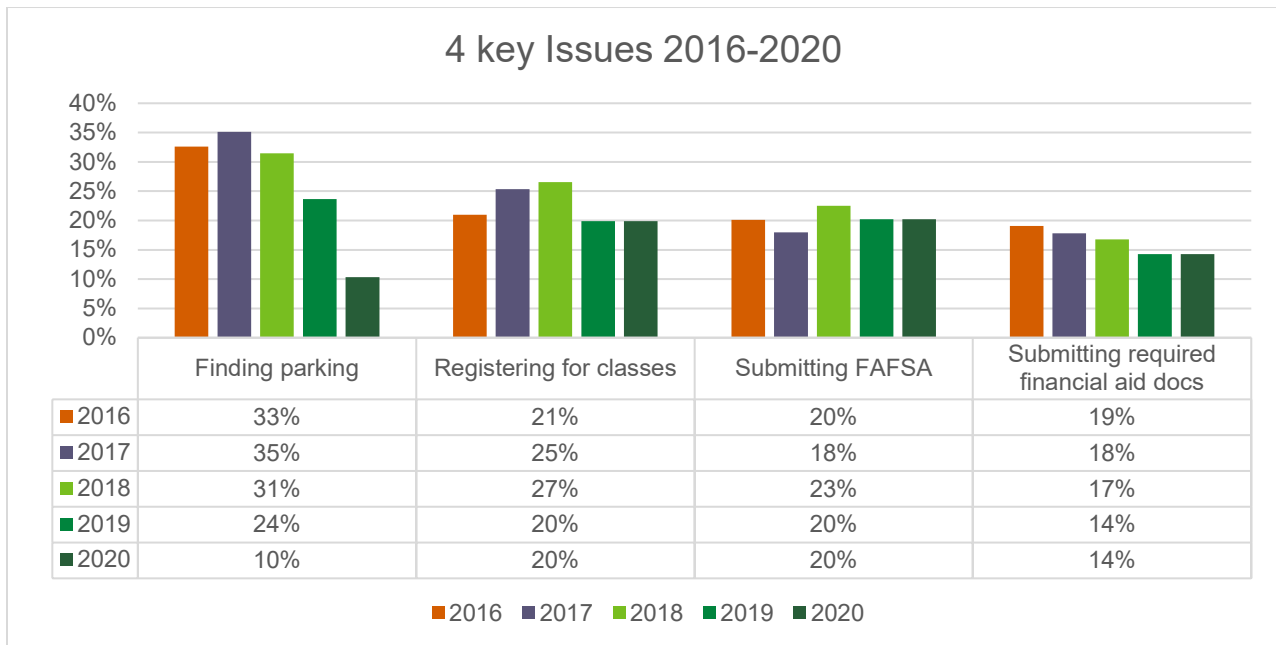
MORE STUDENTS ARE FINDING "NO PROBLEMS" AS THEY ARE ONBOARDING OVER THE YEARS.

* This question was not asked in 2016

No Problems

2016 *	2017	2018	2019	2020
0%	6%	8%	10%	11%