Technology Management (TECH)

**TECH 1000**
Experiential Credit Portfolio Development and Assessment
2:2:0 Fall, Spring
* Prerequisite(s) or Corequisite(s): TECH 110R
Introduces basic concepts, theories and principals of a professional portfolio to demonstrate prior learning experience. Includes the identification of prior professional experience, certifications, licenses, etc. to document professional competencies for assessment by a committee of appropriate faculty and technology professionals to determine experiential credit granting equivalences in courses TECH 110R. Introduces the value of continuous learning and the process of learning how to learn.

**TECH 1010**
Understanding Technology
3:3:0 Fall, Spring, Summer
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Covers the principal technologies that are important and prevalent today and their associated science principles. Explores how technology applies to, affects, and interacts with various fields, environments and workplaces. Develops an appreciation for how technology evolves and what possible new and exciting technologies are on the horizon.

**TECH 1050**
Manufacturing Processes and Systems
3:2:3 Fall
Covers a wide variety of manufacturing processes, including: casting, welding, sheet metal forming, machining, composites fabrication, injection molding, extrusion, thermofoming, rotational molding, and electronics fabrication. Covers understanding of manufacturing systems and all the components required to work together, including: the production system, ERP software system, quality system, business structure, supply chain, and delivery.

**TECH 110R**
Technical Experiential Credit
1 to 8:0:3 to 24 Fall, Spring
* Prerequisite(s): TECH 1000
Allows students to obtain technical experiential credit through an approved portfolio. Portfolio is developed and approved in TECH 1000. May be repeated for a maximum of 15 credits toward graduation.

**TECH 200G**
Technology and Human Life
3:3:0 Fall, Spring, Summer
Acquaints students with the major technologies affecting our culture and the global community, such as biotechnology, nanotechnology, information technology, and military technology. Places special emphasis on the moral, social, economic, legal, and political consequences of these technologies. Covers summary descriptions of various technologies, some of the major issues associated with them, and the underlying philosophical foundations of our encounters with them. May be delivered online.

**TECH 2010**
Supervision in Technology
3:3:0 Fall, Summer
Addresses employee motivation and the impact of the workplace environment (both physical and intangible). Presents various techniques of leadership and management (addressing different motivational theories and contemporary research on worker motivation). Teaches how to build and work in effective teams to inspire good performance and use conflict and negotiation effectively. Practices good communication skills both written and oral. Teaches how to understand the organizational structure, how to manage and assess performance, and how to be aware of opportunities and challenges when managing employees in a technological environment, including strategies for training and evaluation. May include hybrid or online delivery.

**TECH 2020**
Operational and Product Safety Management
3:3:0 Fall, Spring, Summer
Covers a wide variety of manufacturing processes, including: casting, welding, sheet metal forming, machining, composites fabrication, injection molding, extrusion, thermofoming, rotational molding, and electronics fabrication. Covers understanding of manufacturing systems and all the components required to work together, including: the production system, ERP software system, quality system, business structure, supply chain, and delivery.

**TECH 2030**
Introduction to Quality Management
3:3:0 Spring
* Prerequisite(s): STAT 1040, STAT 1045, or EGD 1600 with a grade of C- or higher
Introduces quality management. Includes ISO 9000, application of Lean Six Sigma, continuous process/product improvement, basic statistical methods, performance measurements, cost of poor quality, employee empowerment, and global quality initiatives. Covers requirements for relevant professional certifications for career enhancement.

**TECH 2050**
Introduction to Quality Management
3:3:0 Spring
* Prerequisite(s): STAT 1040, STAT 1045, or EGD 1600 with a grade of C- or higher
Introduces quality management. Includes ISO 9000, application of Lean Six Sigma, continuous process/product improvement, basic statistical methods, performance measurements, cost of poor quality, employee empowerment, and global quality initiatives. Covers requirements for relevant professional certifications for career enhancement.

**TECH 281R**
Internship in Technology
1 to 3:1 to 3:0 On Sufficient Demand
* Prerequisite(s): Department Approval
Obtains work experience for lower-division students in their technical field. Provides supervised, practical, and professional experience. Demonstrates accountability regularly with a School of Technology and Computing coordinator. May be repeated for a maximum of 3 credits toward graduation. May be graded credit/no credit.

**TECH 290R**
Current Topics in Technology
3:3:0 On Sufficient Demand
Demonstrates current developments in technology fields and how they apply to business and industry processes. Prepares students to use contemporary technologies in their professions. May be repeated for a maximum of nine credits toward graduation. May be delivered hybrid.

**TECH 297R**
Independent Study
1 to 3:0:3 to 9 On Sufficient Demand
* Prerequisite(s): Department approval
Requires individual initiative and responsibility. For qualified students who wish to undertake an independent project or directed study related to an area of technology or manufacturing. The topic must be approved by the instructor and the Department Chair. May be repeated for a maximum of 4 credits toward graduation.

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Technology Management

TECH 3010
Creativity Innovation and Change Management
3:3:0 Fall, Spring, Summer
* Prerequisite(s): ENGL 1010 or ENGH 1005, Sophomore Standing, and University Advanced Standing
Focuses on principles of creativity and innovation as they apply to technological enterprises. Covers theoretical and practical concepts of both creativity and innovation. Studies both concept and practice of structured methods of creative problem solving. Examines “Appreciative Inquiry” as an alternative management of change technique. Examines inventors and the invention process, including the patent process. Uses lecture, discussion, group projects, case studies, class activities, presentations, videos and guest lecturers.

TECH 301R
Technology Lecture Series
1:1:0 Fall, Spring
* Prerequisite(s): ENGL 2010 and University Advanced Standing
Presents lectures from external speakers in various technology related subjects. Requires a written reaction paper for most of the lectures. May be repeated for a maximum of 2 credits toward graduation.

TECH 3400
Project Management
3:3:0 Fall, Spring, Summer
* Prerequisite(s): University Advanced Standing
Teaches the fundamental principles, processes, and techniques of project management. Includes a systems approach to planning, scheduling, and controlling projects. Focuses on effective processes for managing projects across multiple disciplines/industries and varying management structures. Introduces project management tools that can be used to guide and manage individual and multiple projects. May be delivered hybrid and/ or online.

TECH 3700
Materials Management
3:3:0 Fall, Spring, Summer
* Prerequisite(s): TECH 3000 and ENGL 2010 and University Advanced Standing
Involves a comprehensive approach to purchasing, raw and finished goods inventories, and determining and managing capacity and workers. Includes Just-in-time, Kanban, scheduling and emerging technologies. Assists in preparing students for national certifications.

TECH 3850
Quality Management in Technology
3:3:0 Fall, Spring, Summer
* Prerequisite(s): [(TECH 3000 and (STAT 1040 or STAT 1045) or advisor approval] and University Advanced Standing
Involves a comprehensive approach to Quality Management related to technical professions. Covers Lean and Six Sigma approaches, continuous improvement/Kaizen, Voice of the Customer (VOC), Statistical Process Control (SPC), cost of poor quality, leadership, employee empowerment, teamwork, change management, and quality standards. Assists in preparing students for the relevant professional certifications for career enhancement.

TECH 4000
Reliability Management
3:3:0 Fall, Spring, Summer
* Prerequisite(s): TECH 3000, TECH 3850, (STAT 1040 or STAT 1045), and IM 2010 each with a grade of C- or higher and University Advanced Standing
Introduces reliability as a component of successful business strategies. Covers processes for design for reliability in the context of quality management and product development. Presents the most common tools and techniques used to test and interpret reliability data. Examines the role of managers and reliability engineers to ensure product reliability and safety. Uses a mix of case studies, student research, and current events to examine the business impact of reliability in technical enterprises. Software fee of $15 applies.

TECH 405G
Global Ethical and Professional Issues in Technology
3:3:0 Fall, Spring, Summer
* Prerequisite(s): PHIL 2050 with a grade of C- or higher and University Advanced Standing
Examines professional, ethical, and cultural issues related to the leadership of technological organizations. Studies the impact of emerging technologies, conflicting values, multiculturalism, and globalization on management practices in the workplace. Reviews current ethical theory and professional codes of conduct with special emphasis on global and intercultural issues. Includes lectures, readings, case studies and other media. May be delivered online.

TECH 4200
Technology Marketing and Customer Relationship Management
3:3:0 Fall, Spring, Summer
* Prerequisite(s): TECH 3000 and University Advanced Standing
Examines customer relationship management (CRM) and its application in marketing, sales, and service. It will include the use of Microsoft Dynamics CRM as well as a number of online resources. Students will learn CRM to align business processes with customer-centric strategies, such as identification, acquisition, growth and retention of desired customers. Emphasis is given on conceptual knowledge, real-world projects, and hands-on learning using Microsoft Dynamics CRM software. May be delivered online.

TECH 4400
Advanced Project Management
3:3:0 Fall, Spring
* Prerequisite(s): TECH 3400 with a C- or higher; University Advanced Standing
Presents advanced tools and techniques which build on the concepts presented in introductory project management class. Covers principles for managing multiple projects. Studies best practices for project management. Introduces the activities of Program Management, Project Portfolio Management and Strategic Project Leadership and Management. Analyzes basic cost justification techniques for making economic decisions in technical organizations. May be delivered online.

TECH 4420
Organization Information Technologies
3:3:0 Fall, Spring, Summer
* Prerequisite(s): TECH 3000 and IM 2010 and (ACC 3000 or ACC 2020) all with a C- or higher; and University Advanced Standing
Introduces how information, and the management of that information, can affect the structure and operations of organizations. Covers technical and organizational foundations of information systems along with contemporary approaches to building, managing, and protecting information systems including hands-on work with a modern Enterprise Resource Planning (ERP) system. Emphasizes how information technology affects decision-making. Uses Excel as a decision support tool. Examines the ethical and legal issues raised by the capabilities of information technology. May be delivered online. Lab access fee of $45 for computers applies.

TECH 481R
Internship
1 to 1:1 to 3:0 On Sufficient Demand
* Prerequisite(s): TECH 3400, Technology Management Department Chair Approval, and University Advanced Standing
Provides opportunities to apply classroom theory while students work as employees in a job that relates to their careers. May be repeated for a maximum of 9 credits toward graduation. May be graded credit/no credit.
TECH 489R
Undergraduate Research in Technology Management
1 to 3:0:5 to 15 On Sufficient Demand
* Prerequisite(s): Department approval and University Advanced Standing

Provides the opportunity to conduct research under the mentorship of a faculty member. Practices the theoretical knowledge gained in prior major courses. Requires the creation of a significant intellectual or creative product that is characteristic of the Technology Management discipline and worthy of communication to a broader audience. May be repeated for a maximum of 3 credits toward graduation.

TECH 490R
Current Topics in Technology Management
3:3:0 On Sufficient Demand
* Prerequisite(s): (Senior Status or Instructor Approval) and University Advanced Standing

Designed to show developments in business and industry professions in the short- and mid-term future. Acquaints students with the newest technological developments in their fields. Prepares students for the changes that various technologies will bring their professions. May be repeated for a maximum of 9 credits toward graduation.

TECH 4910
Senior Capstone Project
3:3:0 Fall, Spring, Summer
* Prerequisite(s): TECH 3400, TECH 3850, Senior Status, and University Advanced Standing

For senior Technology Management majors. Provides a leadership transition from academic to applied/real-life work experience. Includes student, company liaison, and coordinator evaluation, on-site work visits, written assignments and oral presentations. Offers experience in establishing and accomplishing team objectives that improve their ability to add real value in their future employment.

TECH 497R
Independent Study
1 to 3:0:3 to 9 On Sufficient Demand
* Prerequisite(s): Technology Management Department Chair Approval and University Advanced Standing

Offers independent study as directed in reading or individual projects at the discretion and approval of the department chair. May be repeated for a maximum of 4 credits toward graduation.