

| CHPS Departmental Questions | |
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| Questions | Answer |
| Are Aviation students going to be able to fly? | Our students are flying now. We will only cease flying if we move to a red status. |
| Are classes at the Provo Airport hangar affected? | All campus locations are affected by this change. We recommend that you view your schedule to determine the modality for each course |
| Is Epidemiology being offered face to face? Or at least get a small group Lab. | Epidemiology is online only for the Fall. There are only enough students to warrant one section. There are video lectures for each module to help students through the more difficult concepts, and synchronous (and recorded) review sessions online before each exam. As always, Faculty member is available to help students if they are struggling with the content. |
| I'm taking my AEMT, I need that class in person as it's hard to learn what to do via the screen and YouTube. Will that class still be in person? | View your student schedule to determine how this course will be taught. Watch your email for information from your instructor. |
| Clinical- if we will be allowed to complete them | Nursing didactic courses will be live-streamed, allowing some students to attend remotely and some to attend in person. Clinicals are planned to be fully available at this point. |
| I am concerned that I will not get the hands-on experience I need to be a successful nurse. | Faculty take very seriously the responsibility to prepare our students for professional practice and share your concern. Faculty are carefully planning contingencies if clinicals and labs are limited or even suspended again. Although we place a high value on the skills or "hands on" aspect of nursing, the caring and critical thinking aspects of nursing are absolutely essential and cannot be overlooked. |
| Nursing is a hands on career and I'm afraid that I won't be able to get the hands on experience I need. | Faculty take very seriously the responsibility to prepare our students for professional practice and share your concern. Faculty are carefully planning contingencies if clinicals and labs are limited or even suspended again. Although we place a high value on the skills or "hands on" aspect of nursing, the caring and critical thinking aspects of nursing are absolutely essential and cannot be overlooked. |
| Spring 2020 med surge clinical make up? | There won't be any make ups but labs and simulations are being adjusted to address areas that faculty feel need some reinforcement or additional emphasis. |
| Will my classes and labs be in person? Will I still be able to complete clinicals? | Nursing didactic courses will be live-streamed, allowing some students to attend remotely and some to attend in person. Clinicals are planned to be fully available at this point. |
| Will nursing students be participating in clinical settings? There is a lot of uncertainty about whether or not hospitals will be allowing students. | All indications we have so far from our clinical partners is that clinicals will resume for our students in the fall. |

| Course Modality Questions | |
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| Questions | Answer |
| When will a decision be made? | Decisions have been made on June 15, and are final. |
| What will classes be like for fall semester? | Classes will be offered in one of three modalities: Face to face (with modifications), online, or live stream. |
| How hybrid classes work. | All face-to-face courses will be live streamed. Watch for an email from your instructor as to how the class will be ran. |

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| Having to switch from in person to online mid semester. Also it seems like Covid is getting worse. | Courses will continue through the semester as outlined. If Utah moves to Orange or Red standing, your CHPS faculty will inform you of how your face-to-face courses will proceed. Online and Live Stream courses will continue as normal through the semester. |
| How likely will it be that we will have all of our fall courses on-line? | Some students will have all their courses online. Some departments chose online and live-streaming course options over face-to-face for a variety of reasons. If you are concerned about your schedule, please reach out to your academic advisor. |
| How will finals work if we go to online after Thanksgiving? | Finals to the extent possible will be remote as well- CHPS as a college may still have some Face-to-face if health conditions allow as some classes need Face-to-face but general rule of thumb is finals will be remote as well |
| Do I need to worry about switching from one learning platform to another mid-semester? | Online courses will utilize Canvas for the learning platform. Each instructor will choose the learning platform for live-streaming courses. This could be Zoom, Teams, Facebook live, or Kaltura (Canvas). |
| If classes are going to be online, why is tuition going to be as expensive as a regular semester? Is there any refund for the past semester? Where can I view my tuition? | There is no refund for spring 2020. Please visit the FAQs found at https://www.uvu.edu/records/spring2020_grading.html UVU will be reviewing all course fees (not student fees) and adjusting as needed per the delivery mode of the course- we anticipate that being updated in July. www.uvu.edu/tuition |
| What changes are going to be made to be permanent and which are temporary? | Course modality decisions have been made and are permanent for the fall semester. Temporary changes will happen after Thanksgiving break. |
| Will all my classes be online? Will there be some options to be face to face? Will we start online then go to face to face or vice versa? What does this mean for grades? | Please view your student schedule to see the course modality. Online courses will stay online, live stream courses will stay live streamed, face-to-face will change only if Utah and UVU change to Red. CHPS courses will have a statement in their syllabus as to what to expected. Grades for Fall 2020 will be normal. |
| Will I be able to switch my in person classes during Fall to an online format? I would like to not have to find a place to live close to the university if I only have one class on campus. | You can definitely change your courses to find online courses. |
| Will more in person classes be available after COVID for those who do not want to attend online at this time? | There will not be any additional face-to-face courses added to the schedule for the fall 2020 semester at this time. |
| Will we be able to do face-to-face with 20 students in class? | This depends on a few things. The size of the classroom, masks, and other factors. Watch for an email from your instructor. |
| Would we get an email if significant changes are made to our fall schedule? | Yes. Please be checking your myUVU email on a regular basis. |

Safety Questions

| Questions | Answer |
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| Are we going to have to wear masks? Are class sizes going to have to be smaller if we do meet face to face? | All face-to-face courses will require that students wear a face mask. Face-to-face courses will have seating modifications, including having half the class come to campus one day, and live stream another. Watch your myUVU email for an email from your instructor |

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| How will we ensure the safety and health of students? Will we be enforcing masks to be worn on campus? How will we be practicing social distancing? How will UVU be protecting our janitors? | Masks will be required for students attending face to face courses. Masks will be encouraged for all faculty, staff, and students outside of the classroom while on campus. Classroom capacity has been reduced to allow for proper six foot distancing. Janitorial staff are being provided with appropriate safety equipment- |
| If a class is a hybrid, how will you ensure that social distancing will take place in the classrooms? | Classroom capacity has been reduced to allow for proper six foot distancing. |
| In the case of a surge in COVID cases during the fall semester, what plans are in place? | CHPS has identified how we will proceed with our Essential Programs (nursing, aviation, dental hygiene, police academy, fire, emt, etc.) View our Essential Programs Information document. |
| What precautions do we need to take to be safe while attending school face to face? | Wear a mask, wash your hands, practice good hygiene, stay home if you are sick. |
| What regulations will there be in face to face classes? Will we all be 6ft apart? Do we have to wear our masks all of class? | Masks will be required for students attending face to face courses. Masks will be encouraged for all faculty, staff, and students outside of the classroom while on campus. Classroom capacity has been reduced to allow for proper six foot distancing. Janitorial staff are being provided with appropriate safety equipment- |

Teaching & Learning Questions

| Questions | Answer |
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| How is UVU equipping professors to be better at teaching online? | Instructors have the opportunity to participate in an online development course to learn how to be better online instructors. If you have a concern with your online instructor, email them first, and then contact your advisor. Your advisor can connect you with the department chair to share your concerns. |
| My main concern is since I'm more of a hands on learner I really like being able to go to class and learn directly from the professor. With this new system in place, I am concerned how my grades will be affected | We strongly recommend that you reach out to your instructor if you are struggling. Also make sure you visit your instructor during their office hours (in person or virtual). Your instructors want to help you be successful. Communicate early and often. |
| Not enough face to face classes that are required for my major. | If you have concerns with not enough face-to-face courses in your major, please reach out to the department chair. |
| Online anything. It is incredibly difficult to learn online and isn't nearly as effective. | Online learning is different than a face-to-face course. However, there are some things that you can do to be successful in the online environment. Please visit www.uvu.edu/online/students/online-student.html . |

Other Questions

| Questions | Answer |
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| How can I easily submit a home school transcript? | They must provide a transcript (can be made by a parent or homeschool organization) with this affidavit https://www.uvu.edu/admissions/docs/uvu_homeschool.pdf . The affidavit gives more information on what students need to do. |
| Is there laptops available to borrow if we have to do online classes? Or Wi-Fi options? | If you don't have a computer, laptops and tablets are now available to check out from the UVU Fulton Library. Only the student signing the agreement is allowed to pick up a laptop or tablet at check-out. Each student is limited to one (1) laptop or tablet to check out at a time. Laptops and tablets are subject to availability. |

| Will there be alternative ways to take classes such as AFROTC or labs? | Please reach out to the ARFOTC instructors for more information. |
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| Will I be able to complete classes needed for my degree and take enough credits to keep my scholarship? | We encourage you to talk with your academic advisor and the scholarship office. |
| Class Size Questions | |
| Questions | Answer |
| If classes are kept small, like they are in my program, why wouldn't we be able to attend in person? | Even though Nursing courses are usually smaller, we have limited seating on West Campus due to distancing requirements. The university is trying to adjust room assignments to allow as many students as possible to attend face-to-face. |
| Why are smaller classes such as Russian 1020 being done online via livestream? Aren't these classes small enough to be considered safe? | Each instructor identified their delivery method. Please reach out to your instructor for more clarification |