

# Transforming IT at UVU:

## Lessons From Implementing Agile Project Management...And Beyond



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DIGITAL TRANSFORMATION

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### Firefighter Mode

- Lack of strategic focus
- Lack of cross-campus partnerships
- Too many WIP
- Limited standards
- Siloed IT culture



### Lean Portfolio Management

- Strategic laddering
- Culture of continuous improvement
- Delivery cadence established
- Agile training and mentoring
- Standardized tracking toolsets



### Outcome Focused

- Standard prioritization model
- Managing WIP – stop starting and start finishing
- Measuring success with partners
- Semester planning locked in
- Leadership coaching



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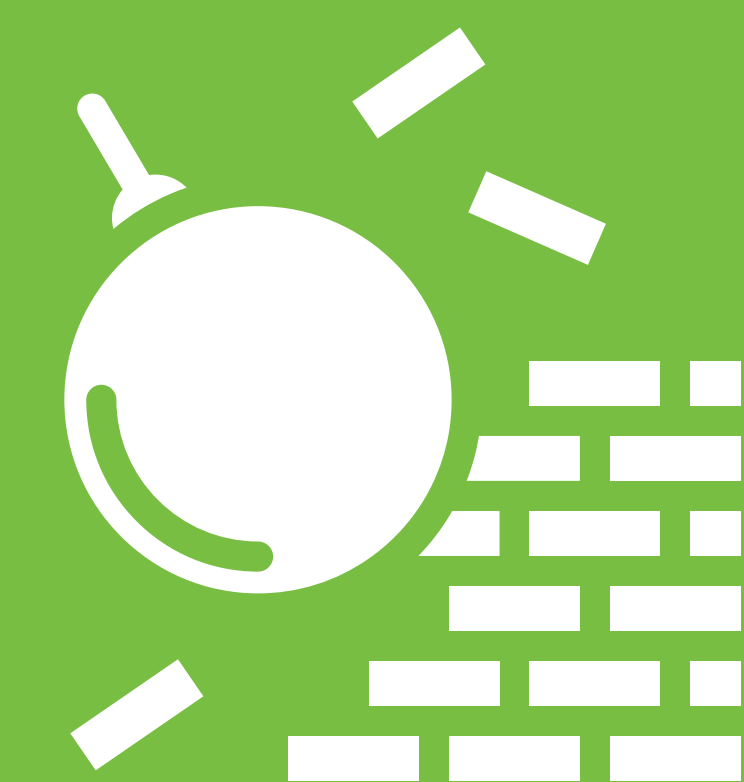
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WE ARE HERE!

### Breaking the Silos

- Aligned on strategic direction
- First big room planning (BRP)
- Partner directors created and embedded
- Single-priority queue
- Agile and iterative principles adopted



### Delivery Framework

- Process/role clarity established
- Internal transparency and collaboration
- Process ownership
- Standardized tools and artifacts
- Common work breakdown structures



### Make it Stick!

- Capability build
- Embedded culture of continuous improvement
- Metrics and dashboards
- Predictable value delivery
- Capacity and demand management

