

## Loss of Power/Electricity

### Information about power on UVU campus

- UVU receives its power from Rocky Mountain Power, due to the cost of power a substation owned by UVU was added to the north side of campus. The substation is dependent on Rocky Mountain Power, but may not be affected when power in the surrounding areas goes down. This is due to the Rocky Mountain Power's distribution system.
- Most of campus is connected to the substation, however some areas are not (see map). This means that if there is a general power outage in the area, the main campus of UVU may still be up and running while buildings close by may be out.
- There are generators located throughout campus, the generators will usually turn on within several seconds after power is lost and powers life safety equipment (i.e. police dispatch center, elevators, hallway lights, etc.)
- Some desk top computers have a battery (UPS), a standalone battery backup "black box" that could last for a couple of hours. Without the UPS desk top computers will not work during a loss of power. Laptops will work depending on how much battery power is stored.
- Most types of desk telephones will continue to work during a power outage. (how long?)
- **Responsibilities for Building Marshals/Floor Captains:** If possible, do a quick check to see if people are okay and safe. Call Facilities 801-863-8130 if there is something extreme that needs to be reported. Call 911 or 5555 (UVU PD) if there is a life or death emergency.

### What should you do if the power goes out?

- Ensure personal safety and the safety of others close by. If possible move to an area with more light.
- Wait for about 15 minutes before calling Facilities. The reason for this is that most power outages are short term. There are immediate actions being taken when power is lost to figure out what caused it and how fast power can be restored, this takes some time.
- If there has been no communication about the outage after 15-20 minutes call facilities at 801-863-8130. If it is after hours call 5555 (UVU PD)
- If in an elevator when the power goes out, the elevator will return to the ground level and the doors will open. Do not use the elevator when the power is off.

### What UVU Facilities is doing during the power outage?

- The immediate response is to figure out if the power outage is localized to UVU or if it goes beyond the campus. Is the problem UVU's or Rocky Mountain Power's?
- UVU representatives will call Rocky Mountain Power immediately to find out more information.
- Once the problem has been identified, a time frame is estimated for the return of power. This timeframe can and often will change. This information will be shared as possible throughout the campus.
- **Communication methods:** iNotify (desk computers), text message, UVU app notification, main UVU website announcement, Public announcement system.

### What happens during a long-term power outage?

- After the first 30 minutes there should be enough information to know how large the problem is and the scope of repair.
- When this information is known a Campus Command Center may be activated. This will allow appropriate decisions to be made and communication to be shared with the campus community about what will happen and what to expect. There will be several factors that determine whether the campus will remain open or close.

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They will not be known until the event occurs.