Applicant Frequently Asked Questions

Q: What do I do if I forgot my password?
A: Click Login located on the left side and click on the **Forgot your username or password?** link.

Q: What do I do if I forgot my username?
A: Click Login located on the left side and click on the **Forgot your username or password?** link. Fill in the email address you have used in your application and click Retrieve Username to receive an email with your username.

Q: What if I withdrew by mistake?
A: Please call HR at (801) 863-5627 to have your application re-activated so you can complete it.

Q: What if I need to make a correction to my application?
A: Please call HR at (801) 863-5627 to have your application re-activated so you can make the correction.

Q: How can I know if my application has been received?
A: Once you login, click **Your Applications** on the left side and you will see applications that are in the Completed Applications and Applications to Complete areas.