Outlook 2016 has to test the connection before you can complete the setup. The vmail server does not pass this test. To get past this you have to add a different outgoing mailbox. This is done using google in step 6. You can use another account besides google if you want.

1. Click **File** in the top left corner of Outlook
2. Choose **Account Settings** and Choose the **Account Settings** option
3. Under the E-mail Tab click **New…**
4. Choose **Manual setup or additional server types** click **Next**
5. Choose **POP or IMAP** click **Next**
6. POP and IMAP Account Settings
    a. User Information
        i. Your Name: *enter your name*
        ii. Email Address: xxxx@vmail.uvu.edu
    b. Server Information
        i. Account Type: IMAP
        ii. Incoming mail server: vmail.uvu.edu
        iii. Outgoing mail server (SMTP): smtp.googlemail.com
    c. Logon Information
        i. User Name: xxxx
        ii. Password: *my voicemail password*
        iii. Remember password: Checked
    d. Require logon using SPA: Unchecked
    e. Click **More Settings** button
        i. General tab
            1. Mail Account: Voicemail (name that will appear in Outlook)
        ii. Outgoing Server tab
            1. My outgoing server (SMTP) requires authentication: Checked
            2. Log on using: Selected
            3. User Name: *Gmail account*
            4. Password: *Gmail account password*
            5. Require SPA: Unchecked
        iii. Advanced tab
            1. Incoming server (IMAP): 143
            2. Use the following type of encrypted connection: None
            3. Outgoing server (SMTP): 587
            4. Use the following type of encrypted connection: TLS
            5. Leave the rest of the settings as default
        iv. Click **OK**
    f. Click **Next**
7. Outlook will test the connection. When it is done click **Finish**.
8. You can go back and remove the google account info if you desire. Make sure to uncheck the **Automaticlly test account settings when Next is clicked** on the POP and IMAP Account Settings page or the test will fail.