

AUDIO VISUAL SERVICES & ENGINEERING

AV Tech: Essential Tips for Connectivity



WHO WE ARE

1999

3

Classrooms with Projectors

2026

620+

Media Enhanced Classrooms

GVU

AUDIO VISUAL SERVICES
& ENGINEERING

Roles on Campus



**Design
Engineer**



**AV Technology
Integration**



**Classroom,
Event & AV
Tech Support**



Additional Resources

WHAT WE DO: Classrooms/Conference Rooms



Keller Building



Smith Engineering



Thanksgiving Point



WHAT WE DO: Event Setups



**Smith Engineering
Ribbon Cutting**



**Ballroom Dance in
Ragan Theater**



EverGreen 2026



Additional Resources

WHAT WE DO: Digital Signage



Portrait



Landscape



Banner



WHAT WE DO: LED Walls

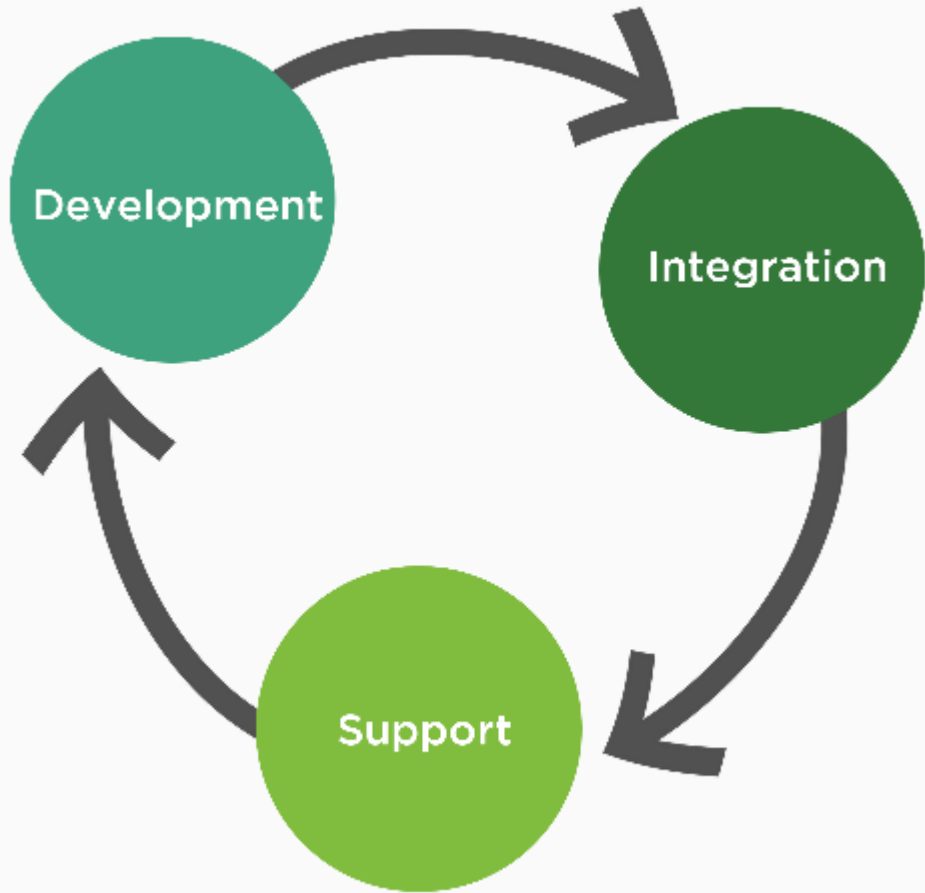


Noorda Center



Fugal Gateway





Additional Resources

HOW WE DO IT

& HOW CAMPUS BENEFITS

- 01 **Consistent Experience Across Campus**
- 02 **Higher Level Support**
- 03 **Cost Savings**

WHAT WE CAN DO FOR YOU:

CAMPUS AV REQUESTS



CONSULT

- From office TVs to full building requests
- Sustainable
- Standardized/Supportable
- Maintain consistency
- Help you get what you want and need



PURCHASING

- Extended warranties
- Bulk pricing
- State contracts
- Discounted used equipment
- Buyer Protection



INTEGRATION

- Mount equipment
- Run cables & wires
- Configure & Program
- No labor charge for new installs



SUPPORT

- Support lifetime of installed systems
- In-person/over-phone
- AV Trainings



Additional Resources

[SUBMIT A PROJECT HERE](#)

WHAT WE CAN DO FOR YOU:

CLASSROOM & AV TECHNOLOGY SUPPORT



REMOTE SUPPORT

- Call 801-863-1111
- Email media@uvu.edu
- Resolve smaller issues remotely from our office with minimal interruption



IN-PERSON TROUBLESHOOTING

- 5-10 minute response times
- Meet before, during, or after classes and meetings



AV TRAININGS & PROACTIVE SUPPORT

- Classroom system
- Conference room systems
- Lecture Capture
- Live Interactive



Additional Resources

[REPORT AN AV ISSUE HERE](#)

WHAT WE CAN DO FOR YOU:

EVENT AV SUPPORT



TIER I Support

- Call 801-863-1112
- As issues arise
- No charge
- Campus-wide including satellite campuses



TIER II Support

- Meet with client before event starts to ensure equipment is functioning properly
- No charge for first 15-20 minutes



TIER III Support

- Monitor and support an event in its entirety
- Design AV setup based on client needs
- Pricing proposals sent out prior to event



Additional Resources



WHAT'S NEW?

The latest and greatest tech, features, and functions available right now!



Additional Resources



CRESTRON AIRMEDIA

What are they used for?

- Wireless presenting
- Share content from laptops, smartphones, tablets
- Native sharing for both Apple & Windows devices

Where are they used on campus?

- Conference Rooms
- Newly Refreshed Classrooms
- Study Rooms
- Offices



Additional Resources



YUBIKEY

What are they used for?

- Passwordless authentication
- Sign into browsers, applications, computers

Where are they used on campus?

- Labs
- Classrooms
- Office desktops



Additional Resources



CLASSROOM TECHNOLOGY

01 Connectivity:
Wireless/USB-C

02 Automated lecture capture
with 98% uptime

03 User preference machine
learning



Additional Resources

CONFERENCE ROOM TECHNOLOGY



- Flex system
- “Smart” Camera
- Ceiling Directional Microphones



Additional Resources



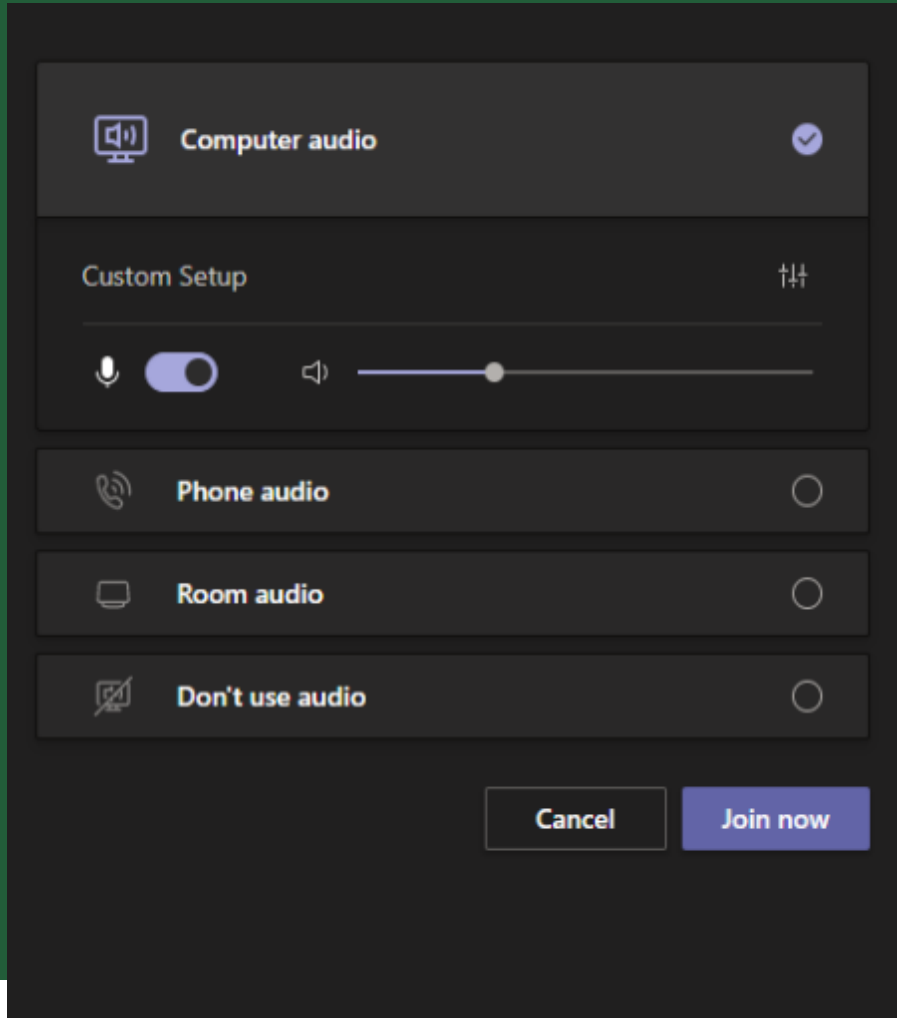
TECHNOLOGY TIPS & TRICKS



DISPLAY & VIDEO

- Displaying on Mac
Command + F1, Option + F1
- Displaying on Windows PC
Windows + P, Windows + K
- Wireless Casting
Airplay(Apple),
Miracast(Windows)





AUDIO

- Audio on Mac
- Audio on Windows PC
- Audio for Teams Calls



Additional Resources



FREQUENTLY ASKED QUESTIONS

Why are AV purchases restricted?



Additional Resources

FREQUENTLY ASKED QUESTIONS

I am moving offices; can I take my TV
with me?



Additional Resources

FREQUENTLY ASKED QUESTIONS

How do I submit an AV project request?



Additional Resources

FREQUENTLY ASKED QUESTIONS

What campus-wide resources are there for AV equipment?



Additional Resources

AV Equipment Checkout

**ADDITIONAL
QUESTIONS?**

Q&A



Additional Resources