Lab Manager’s Meeting
April 25, 2016

Attendance: Aaron Lott, Beth Myrer, Darel Hawkins, Dave Song, David Tobler, James George, Jonathan Michelsen, Jordan Kratochvil, Josh Kratochvil, Kim Leseberg, Merrill Oveson, Mike Taylor, Phil Ah You, Scott Horne, Skyler Jeppson, Tia Breck

Conducting: David Tobler

Minutes: Beth Myrer

Dave to invite Brian Peterson to the next meeting – August 1

Bradford

• Will eventually be on all machines – not sure of timeline
• Benefits – will trust specific machines on specific wired ports (access to wired ports), able to enforce upgrades and virus protection
• Will need a discussion in TSC on bringing your own devise issues, printers, etc.
• Bradford is the data base of machines – wireless and wired
• One issue is that Bradford has not been stable and has been known to become corrupted – will need to look at contingency plans
• Will be a slow roll out – with different steps
• Will insure security (a more in depth compliance check), identify number of devised connected, and will authenticate on the wired network
• Bradford shouldn’t break SCCM – will be thoroughly tested
• Have an application built in SCCM
• Can control compliance check in Bradford

Clean Slate

• Licensing is in place (2000 licenses through PBA)
• Clean Slate can export computer information (IP Mac address, computer name, OS version)
• Replaces Deep Freeze (expires in October)
• Want to know who is interested (will have 30 license for work with) – Gary, Skyler, and T & C (will need a list of computers)
• Is a very flexible system
• Installed using SCCM
• Set a window to set updates
• If doesn’t work won’t mess up the system – can simply back out
Lab Stats

- Anyone aware of some computers named EGB (and then a number) with an IP address of 192 (Wasatch or VPM) – Kim deletes them but they keep showing up (are taking 50-60 licenses) – is no one claims them, will request Lab Stats to get rid of them permanently
- Have 162 licenses – any more coming on line?
- Need to stay on top of merges
- If labs are replaced let Kim Leseberg know – doing monthly reports, so if changing in the middle of the month, do a merge – if the change is at the beginning of the month delete and then add back in
- Managers should check the labs
- T & C will be adding 2 new labs this summer for a total of 60 licenses

SCCM

- Have set up the UIU Driver Depositories for multi-tasking method – has been in testing and is working correctly
- Deployment is going quickly, and applications are being built, finishing the standard applications
- Need to resolve PKI issues before it goes into production
- Need to set decision making criteria

PBS – Citrix

- Provisioning services are available and being tested (Micah has figured out how to make it work on any hardware)
- Let Darel if interested in testing
- Running in Testing Services (140 computers), and T&C
- T&C has it on one computer in one lab, and will make it live in DCL labs – do 2 OS’s (Windows 7 and Windows 10) – will upgrade switches this summer
- Booting through a CD or Pixie – streams down the hard drive (with nothing on the hard drive)
- Citrix will upgrade in a couple of months

Adobe Licenses

- Next fiscal year – will be billed the same amount as last year – the deficient will be covered by PBA funds (not fully funded by PBA)
- Kim can run a report of usage in the labs but not in offices
- Cost is not dispersed evenly across campus
- Lab fees, student fees, and course fees vary through the campus - goes the a department committee then to the campus committee twice
- When building lab fees should assume that PBA is not going to fund Adobe
- Should be a discussion for Academic Technology Steering Committee
- Have a site license and how should that be divided among users
- May need a group to discuss how to get this centrally funded – Ray can take this to ATSC (Merrill is on ATSC and could take this item to the retreat in June)
- Is probably on 75% of desk computers
Paper Cut

- Had issues during the end of the semester
- SRI keep killing the printer – have to reset it
- Darel will look at the issues

Box

- Was funded by PBA
- Will do away with S / U drives
- Not sure of the implementation timeline
- Students have 5 gigs through their myUVU account
- Staff/faculty will be semi-unlimited – will default to 5 gigs, but will be able to increase that amount
- Ray has institutional accounts that may be used
- Will hopefully be single sign on

Assignments

Dave to invite Brian Peterson to the next meeting – August 1
Darel will look at Paper Cut issues at the end of the semester
Put Box on the agenda for TSC