Student Success and Retention:

- Advisor Training & Development
- Career Development Center
- First Year Experience & Student Retention
- International Student Services
- Multicultural Student Services
- TRiO Student Support
- Testing Services
Mission:

Student Success & Retention (SSR) will facilitate student success by increasing awareness and understanding of the role every campus employee plays in retaining students through graduation.

SSR will work with all areas of campus to remove barriers to student success, streamline processes, create meaningful resources, improve customer service, strengthen student communication, foster inclusion, promote global competence, and to provide training and professional development opportunities on best practices in retention and completion.
Strategic Objectives:

1. Strengthen student success through increased student retention.

2. Strengthen student success through increased student completion.

3. Foster an inclusive and globally competent campus culture by providing meaningful co-curricular opportunities.

4. Operate effectively.
Increase Retention | Goal 1.1

- Increase participation in retention activities
  - Permanently fund Freshman Convocation
  - Integrate Freshman Reading Program into freshman courses
  - Expand Freshman Advocate Program
  - Fund Retention Mentors

- $15,000 base for Freshman Convocation
- $34,000 base for Retention Mentors

We had a 20% increase in the number of students who attended freshman convocation this year! (Despite the fact that enrollment decreased overall.)
Increase Retention | Goal 1.2

- Increase utilization of faculty and staff retention tools
  - Early Alert
  - 3 Week Project
  - Midterm Grades
  - Retention Mentors
  - Freshman Advocates
  - Stoplight
Increase Retention | Goal 1.4

- Add non-cognitive assessment tool for targeted outreach
  - Each product includes customizable interventions that would be immediately utilized by students
  - Delivered through a “triage” approach which includes orientation, SLSS 1000, academic advisors, UVMentors, and Retention Mentors

$35,000 one-time
Increase Retention | Goals 1.3, 1.5, 1.6

- Reduce barriers to student success
- Strengthen customer service
- Improve student communication
Increase Completion | Goal 2.1

- Develop and implement completion plan

By 2020, 66% of jobs in Utah will require education beyond high school.
Increase Completion | Goal 2.2

- Improve the collection, analysis, and use of data to develop student completion programs and resources

Program completion—the end that makes all of the means worthwhile!
Increase Completion | Goals 2.3, 2.4

- Promote 15 to Finish
- Develop and deliver a Resiliency Project
Inclusive & Globally Competent Campus Culture | Goal 3.1

- Complete remodel of the Center for Global & Intercultural Engagement (CGIE), a joint request with Academic Affairs
  - Remodel and combine Multicultural Student Services, International Student Services, International Diplomacy, and International Multicultural Studies

- $600,000 project
- ($366,293) in SA designated project fund
- $233,707 one-time request

All of our students need a place on campus that they can call home!
Inclusive & Globally Competent Campus Culture | Goal 3.2

- Develop and implement a business plan for Cultural Envoy
  - Underrepresented populations necessary to reach 66% by 2020 goal
  - MSS & ISS provide high-quality experiential opportunities for all students

$77,029 MSS/ISS Event Coordinator (1 FTE + benefits)
Inclusive & Globally Competent Campus Culture | Goal 3.3

- Sustain Native American Initiative

- **$20,000** operational base
- **$10,000** hourly one-time (Academic Affairs)
Inclusive & Globally Competent Campus Culture | Goal 3.4

- Sustain National Student Exchange (NSE) Program
  - “Study Away” engagement experience
  - Culturally enriching, academically rewarding, and one of the most significant experiences of their undergraduate education

$6,000 immediate & base
Inclusive & Globally Competent Campus Culture | Goal 3.5

- Stabilize funding and strengthen the Mobility Mission Engagement Project
  - UVU students build, mold, and fit individuals with low-cost prosthetics
  - Train local healthcare workers on procedures
  - Provides meaningful volunteer service experience valuable for professional school acceptance

$10,000 base
Operate Effectively | Goal 4.1

- Develop and implement business plan for the Classroom Testing Center
  - 100 lab machine replacement
  - Increase capacity for computer-based testing

$228,000 one-time computer replacement
“Student success is a product of many little things, done every day by individual members of the institution, who share a common vision of helping and support, that continuously informs their actions.”

- Peter T. Ewell, VP National Center for Higher Education