

# Denise Richards

Utah Valley University  
800 W. University Parkway  
Orem, UT 84058  
Cell: 801-362-7511 | Work: 801-863-8277  
[denise.richards@uvu.edu](mailto:denise.richards@uvu.edu)

## EDUCATION

Management (Leadership and Organizational Change Specialization) Doctoral Program, ABD  
Additional Emphasis: Adult Learning  
Walden University [Indefinite Completion Date]

---

Master of Organizational Behavior, April 1994  
Marriott School of Management, Brigham Young University, Provo UT  
Thesis: *Assessing the Vision and Values Program at Utah Valley Regional Medical Center*

---

Clinical/Social Psychology Doctoral Program, ABD: Enrolled 1984-1988  
Brigham Young University, Provo UT

---

Bachelor of Science, June 1984  
Major: Psychology  
Pacific Union College, Angwin CA

## WORK EXPERIENCE

Associate Professor, Student Leadership and Success Studies  
University College  
Utah Valley University, Orem, UT  
July 2008 to present

Chair, Department of College Success Studies  
School of General Academics  
Utah Valley State College, Orem, UT  
January 2005 to April 2008

### *Summary of Duties:*

- Supervised faculty support personnel
- Supervised and evaluated department faculty members
- Developed and maintained curriculum for department
- Initiated and facilitated faculty adjunct selection process
- Hiring agent for acquisition of four tenure track faculty
- Facilitated the transfer and reorganization of the UV Mentor Program from Student Affairs
- Supervised the director of the UV Mentor Program
- Managed the department budget
- Administered all departmental business and committee assignments

Assistant Professor (tenure track), Department of College Success Studies  
School of General Academics  
Utah Valley State College, Orem, UT  
August, 2002 to 2007

Director, Testing Services  
Utah Valley State College, Orem, UT

March 1998 to August 2002

*Summary of Duties:*

- Directed all activities and decisions within Testing Services, including Classroom Testing and Accommodative Testing
- Oversaw and controlled 8 separate financial accounts
- Directed a staff of 7 full time employees, 6 + part-time employees, and 35-40 student employees
- Collaborated with Student Services partners and faculty to implement new programs and projects

Manager, Student Assessment

Utah Valley State College, Orem, UT

July 1997 to March 1998

*Summary of Duties:*

- Supervised administration of all tests for students, the community and nation-wide batteries
- Managed, delegated, and monitored employees in office responsibilities
- Managed the interpretation of assessment results for college personnel, clients, and students

## TEACHING EXPERIENCE

Utah Valley University

Associate Professor, Department of Student Leadership and Success Studies

*Courses Taught:*

- SLSS (CLSS) 1000 University Student Success
- SLSS (CLSS) 1200 The 7 Habits of Highly Effective People
- CTRS 1170 Advanced Critical Thinking and Reading (Fall 2003)
- SLSS (CLSS) 2200 Leadership Mentoring I

Utah Valley State College

December 2001 to April 2002

Adjunct Faculty, Department of College Success & Academic Literacy

*Courses Taught:*

- CLSS 1000 Student Success
- CLSS 1200 The 7 Habits of Highly Effective People

Utah Valley State College

January 2000 to December 2001

Adjunct Faculty, Department of Business Management, School of Business

*Course Taught:*

- BMGT 1400 Organizational Behavior

## PRESENTATIONS

*Math Pass: Making It Fit*; ACT Institutional Effectiveness Conference  
Las Vegas, NV, May 1999

*Online Pre-assessment Workshop: Dialogue on Online Placement Options*; Dialogues in Networked Teaching and Learning: Assessment and Evaluation  
Utah Valley State College, February 2001

*How We Finally Solved the "I-am-out-of-state-and-can't-find-the-COMPASS-test" Problem*; Advisement Board  
Utah Valley State College, April 2001

*Can COMPASS Testing Be Web-Based? One College Attempts To Solve the Dilemma*; National College Testing Association  
Denver, CO, August 2001

*The 7 Habits of Highly Effective People Training*; Utah Valley State College Testing Services Staff  
January 2002

*Computer-based ESL Testing and Community College* (Co-presenter); Teachers of English to Speakers of Other Languages  
Salt Lake City, UT, April 2002

*Computer-based ESL Testing and Community College* (Co-presenter); ACT Institutional Effectiveness Conference  
Las Vegas, NV, May 2002

*The 4 Roles of Leadership Learning Workshop*;  
Utah Valley State College, November 2002

*Conflict Resolution*; Utah County High School Counselors  
Utah Valley State College, December 2002

*The 4 Roles of Leadership Workshop* (Co-facilitator); Student Success Partnership  
Utah Valley State College, January-February 2003

*The 7 Habits of Highly Effective People Learning Workshop*  
Utah Valley State College, April 2003

*Focus: Achieving Your Highest Priorities Workshop*; Staff Development Conference  
Utah Valley State College, June 2003

*The 7 Habits of Highly Effective People Learning Workshop*  
Utah Valley State College, November 2003

*Work Smarter, Not Harder*; Summer University  
Utah Valley State College, May 2004

*The 7 Habits of Highly Effective College Students*; 5<sup>th</sup> Annual Leadership Conference  
Utah Valley State College, October 2004

*UVSC: Developing the Scope and Sequence of 7 Habits Collegiate Curriculum*; Finding Your True North:  
Education Leadership Conference  
Utah Valley State College, October 2004

*The 7 Habits of Highly Effective People: A Character Education Course in the First-Year Experience* (Co-presenter); National First-Year Experience Conference  
Phoenix, AZ February 2005

*The 7 Habits of Highly Effective College Students*; 6<sup>th</sup> Annual Leadership Conference  
Utah Valley State College, October 2005

*The Nuts and Bolts of Getting Started* (Co-presenter); Utah System of Higher Education Retention and Persistence to Graduation Symposium  
Utah Valley State College, March 2006

*The Appointment of Untenured Department Chairs: Battle Scars and Success Stories* (Co-presenter); International Leadership Conference, The Chair Academy  
Nashville, TN March 2009

*Transformational Learning in the Classroom: A Character-Based Course for the First-Year Experience* (Co-presenter); International First-Year Experience Conference  
Manchester, UK July 2011

*Building a 7 Habits Class: Aligning Curriculum, Outcomes and Theory*; Franklin Covey Higher Education Consortium;  
San Antonio, TX November 2014

*Leverage Your Students' Learning: Teaching the 7 Habits with Authenticity*; LeaderU Conference, Franklin Covey,  
Salt Lake City October 2018

*Spirituality in the Classroom*; University College Conference on Student Success, Orem UT October 2019

## CONFERENCES

FranklinCovey Symposium; Salt Lake City, UT November 2002

First-Year Experience Regional; Costa Mesa, CA January 2003

Engaging Students in Learning, National Teleconference; Utah Valley State College, March 2003

National First-Year Experience; Dallas, TX February 2004

FranklinCovey Symposium; Long Beach, CA March 2004

Focus: Achieving Your Highest Priorities, FranklinCovey; Utah Valley State College, April 2004

The 8<sup>th</sup> Habit Debut, FranklinCovey; Snowbird, UT November 2004

National First-Year Experience; Phoenix, AZ, February 2005

What is an Educated Person?; Salt Lake City, UT February 2005

National First-Year Experience; Atlanta, GA, February 2006

Leadership: Great Leaders, Great Teams, Great Results; FranklinCovey; November 2006

National First-Year Experience; Addison, TX, February 2007

National First-Year Experience; Orlando, FL, February 2008

International Leadership Conference, The Chair Academy; Nashville, TN, March 2009

International First-Year Experience Conference; Manchester, UK, July 2011

Educause, Orlando, FL September 2014

Franklin Covey Higher Education Consortium, San Antonio, TX November 2014

Professional and Organizational Development Conference, Louisville, KY, 2016

Professional and Organizational Development Conference, Montreal, CANADA, 2017

World Congress, International Positive Psychology Association Conference, Montreal, CANADA, 2017

## SERVICE (UVU)

- Chair, Department of College Success Studies

- College Success Studies Steering Committee
- Search Committee: Learning Strategist position
- Student Success & Retention Committee
- SSRC: Subcommittee for the Common First-Year Experience
- SSRC: Foundations of Excellence Subcommittee on Faculty Issues
- SSRC/UTTF (University Transition Task Force) Subcommittee: Transition Students and Opportunity Enrollment
- The Center for the Advancement of Leadership Board Member: Dean's Committee
- UV Mentor Review Board
- Basic Composition/ESL Department RTP Committee
- College Success Studies RTP Chair
- College Success Studies Faculty Search Committee
- College Success Studies Committee Chair: Lead Instructor Task Force
- College Success Studies RTP Committee Member
- College Success Studies Minor Development Committee
- Lead Instructor, SLSS 1200 Face-to-Face and Online Sections
- Faculty Mentor, Student Leadership and Success Studies
- Mentor, Women's Success Center
- Strategic Planning Consultant: Dean's Office, University College
- Member, UVU Faculty Merit Pay Committee
- Member, SLSS Strategic Planning Work Group
- Member, UVU Merit Committee
- Chair, Leadership Certificate Committee
- Franklin Covey Liaison and Consultant for Higher Education Issues
- Faculty Senator, Student Leadership and Success Studies
- Leadership Certificate Committee, SLSS
- Chair, Faculty Development Committee
- Co-chair, Task Force on Teaching Effectiveness
- Member, Re-envisioning the Undergraduate Experience
- Faculty Coach, Office of Teaching and Learning
- OTL Faculty Associate
- Lead Faculty, SLSS 1200
- University College Dean's Award Selection Committee
- Member, University Flex Learning Council
- Member, College Flex Learning Council
- Executive Committee, Faculty Senate
- Co-Chair, Advancement of Teaching Standing Committee, Faculty Senate
- Member, Diversity & Inclusion Committee
- Executive Team, Diversity & Inclusion Committee
- SLSS Canvas Common Navigation Coordinator
- First-Year Seminar Planning and Curriculum Development Team
- Lead Faculty, UVST Degree (April 2020)

## AWARDS

Faculty Excellence Award Nominee (Adjunct), Utah Valley State College, April 2002

Student Service Award of Excellence, Utah Valley State College, May 2002

Who's Who Among America's Teachers Nominee, March 2002

Faculty Excellence Award Nominee, Utah Valley State College, 2003-2004

Faculty Excellence Award Nominee, Utah Valley State College, 2004-2005

Teaching Excellence Award Nominee, Utah Valley University, 2007-2008

Teaching Excellence Award Nominee, Utah Valley University, 2008-2009

Trim-Tab National Award, Franklin Covey, April 2019