



FACULTY ALERT & REFERRALS

COMMUNICATION AND EMAILS

Not Engaging / Missing Work (Attendance / Participation / Missing Work)

Hello {\$student_first_name},

Your professor cares about your success and asked the Student Success Center to check in with you. They shared that you may have missed some class engagement or coursework, and we want to help make sure you have the support you need moving forward.

A Student Success Specialist will reach out within the next two business days by text, phone call, or email to see how things are going and share resources that may help.

If you'd like to explore resources or schedule an appointment sooner, you can visit:
<https://www.uvu.edu/student-success/>

We're here to support you.

Go Wolverines!
— The Student Success Center

Low Performance (Poor Quality Work)

Hello {\$student_first_name},

Your professor cares about your success and asked the Student Success Center to check in with you. They shared that you may be experiencing some challenges with recent coursework, and we want to help connect you with support if it would be helpful.

A Student Success Specialist will reach out within the next two business days by text, phone call, or email to check in and share resources that may help you move forward.

If you'd like to explore resources or schedule an appointment sooner, you can visit:
<https://www.uvu.edu/student-success/>

We're here to support you.

Go Wolverines!
— The Student Success Center

At Risk of Failing (Limited Course Recovery Remaining)

Hello {\$student_name},

Your professor cares about your success and asked the Student Success Center to reach out and offer support. They shared that you may be facing some challenges in the course, and we want to help you explore possible next steps and available resources.

A Student Success Specialist will reach out within the next two business days by text, phone call, or email to check in and see how we can help.

If you'd like to explore resources or schedule an appointment sooner, you can visit:
<https://www.uvu.edu/student-success/>

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Go Wolverines!

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Other (Wellness / Personal Needs / Non-Academic Support)

Hello {\$student_first_name},

Your professor cares about your success and asked the Student Success Center to check in with you. They shared that you may have some circumstances affecting your experience this semester, and we want to help connect you with support if needed.

A Student Success Specialist will reach out within the next two business days by text, phone call, or email to check in and share resources that may help.

If you'd like to explore resources or schedule an appointment sooner, you can visit:
<https://www.uvu.edu/student-success/>

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Go Wolverines!

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Kudos / Keep up the Good Work

Hello {\$student_first_name},

One of your professors wanted to share some positive feedback about the work you're doing in their class. They let the Student Success Center know so we could help celebrate your progress. Your effort and engagement are being noticed. Keep up the great work this semester!

If you ever want additional support, resources, or help planning ahead, you can explore what the Student Success Center offers here: <https://www.uvu.edu/student-success/>

Go Wolverines!

— The Student Success Center

Kudos / Student is Improving

Hello [{\$student_first_name},

One of your professors wanted to recognize the improvement you've been making in their class and shared that positive update with the Student Success Center.

Your progress and effort are being noticed, and we encourage you to keep building on that momentum. Great work!

If you ever want additional support, resources, or help planning ahead, you can explore what the Student Success Center offers here: <https://www.uvu.edu/student-success/>

Go Wolverines!

— The Student Success Center

Need Help?

If you have questions or need assistance with Navigate 360 Alert | Referrals, we're here to help.

- Email: success@uvu.edu
- Phone: (801) 863-4000
- Additional Training: Visit the Auzmor Navigate 360 training modules.
- Student Success Center: uvu.edu/retention

Interested in additional department or one-on-one training?

Contact the Student Success Center, and we'd be happy to schedule a training for your department or team.