

# First-Year Advising Center

## Purpose/Mission.

First-Year Advising is committed to assisting every student in their successful transition to Utah Valley University through engaged and holistic academic counseling. A student's first year of college is a transformational experience that lays the foundation for the educational journey. The skills and knowledge gained in the first year provide students with momentum to continue the journey toward graduation.

## Learning Outcomes.

Through interactions with First-Year Advising, students will:

- Select a major and create a corresponding academic plan
- Demonstrate the ability to complete a degree audit and evaluate progress toward graduation
- Complete Math/English requirements in the first year and select additional relevant courses appropriately
- Utilize campus resources that support student success
- Build connections at UVU and show resiliency navigating challenge

## Programs and Services.

First-Year Advising strives to provide services in four core areas.

- Momentum Year ideals - Purpose-first major exploration; milestone completion of QL math and English composition, 30 credits earned in the first year
- Holistic practice - resource referrals, academic mindset, recognizing scarcity concerns
- Proactive outreach - anticipating student needs, seeking out interactions
- Data-informed strategy - guiding outreach through best practice and predictive analytics

## Key Figures.

# 7,418

fall 2021 assigned students

full-time counselors

# 23



**80%** enrolled full-time in fall 2021

advisor caseload **300:1**



**five** peer advisors (PBA pilot)

math completion track **63%**



**195** programs/majors advised

## Summer Impact.



**54%** all in-person UVU advising visits April - August

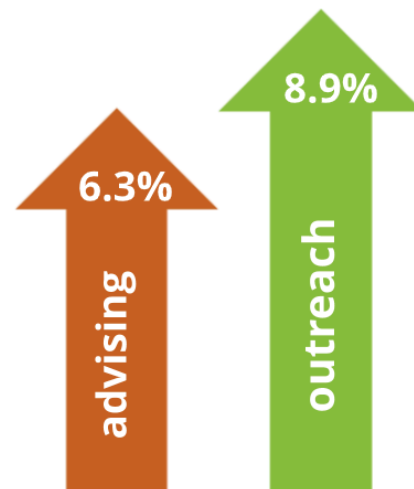
**2.5x** the visits of comparable sized advising centers

**35%** FAC portion of total advising visits April - August

## Results.

### Student feedback indicates "my advisor..."

showed a personal interest	<b>92%</b>
listened to my concerns	<b>94%</b>
provided accurate info	<b>94%</b>
gave me the time I needed	<b>94%</b>



persistence lift