

## Student Rights & Accountability and Ombuds Office

### Purpose/Mission

We focus on fairness while promoting responsibility, individual growth, education, and development. We are committed to alternative dispute resolution, education, and restorative justice. We give direction, support, encouragement, and provide students with tools to think critically and learn from adversity.

### Learning Outcomes

The Office of Student Rights & Accountability and Ombuds Office is not simply a place for addressing violations and challenges—it is a hub of guidance, care, and empowerment. Much like a reliable compass, the Conduct and Ombuds Offices offers students an array of tools, each designed to help them navigate their journey, set a positive course, and weather the inevitable storms of university life and to have success in the long term. Methods we can use include mediation, coaching, educational meetings, warnings, behavior agreements, mutual no-contact directives, restorative remedies, restrictions, or other customized solutions.

### Programs and Services

- **STUDENT CODE OF CONDUCT:** Investigate and resolve conduct violation including cheating, plagiarism, and classroom disruptions. Maintain due process rights when a violation occurs. Consult on resource and resolution options, including educational resolution to help students learn and grow from adversity. Point students to success in accordance with UVU Policy 541 through using three desired outcomes.

Educational outcomes – designed to promote learning and prompt changes to students behavior, prevent further misconduct.

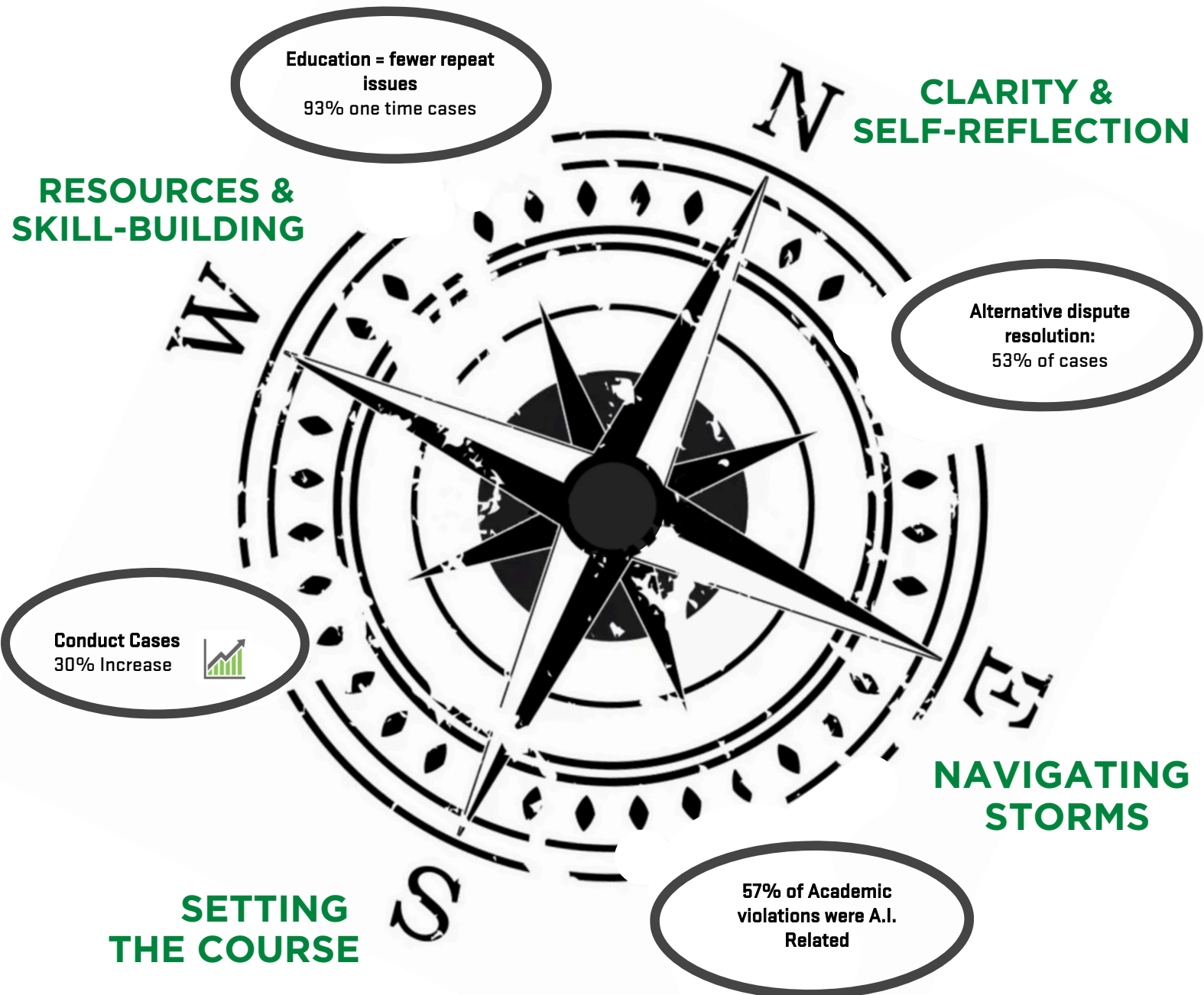
Reflective outcomes – complete a project or activity/workshop that promotes self-reflection on impact on self and others.

Restorative outcome – complete a project or Activity/workshop to address the impact and repair the harm cause to any person or community

- **INDIVIDUAL & GROUP PRESENTATIONS:** Deliver tailored workshops, presentations and events on skills development, behavior change, communication, safety procedures and campus community resources.

- **OMBUDS:** Meets with students about personal or university-related issues. Gives support and resource referral and/or information. Provides mediation for the campus community. Facilitate informal resolution of conflicts and misunderstandings. Provides conflict coaching to students. Assist students with roommate and housing conflicts. Consults faculty and others on policy, processes, and campus resources.

## Navigation tools for now and for a lifetime.



**Ombuds -** “Thank you for **listening** and **getting me the help** I desperately needed.”  
- Ombuds student

**Conduct -** “I am especially **grateful** for your **compassionate approach** in **listening** to my side & for recognizing by anxieties & needs.”  
- Conduct student