

Semester Line Report

Month **January** **2016**

		10am-9pm	10am-9pm	10am-9pm	10am-9pm	10am-6pm	10am-3pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date						1	2
Average Wait						Closed	
Longest Wait							
Time of Longest Line							
Total Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	3	4	5	6	7	8	9
Average Wait	Week 1	In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	10	11	12	13	14	15	16
Average Wait	Week 2	<1 min	None	<1 min	<1 min	1 min	Closed
Longest Wait		15 min	None	4 min	5 min	14 min	
Time of Longest Line		10:20 AM	None	2:40 PM	10:00 AM	10:10 AM	
Total Exams		9	5	39	149	165	

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	17	18	19	20	21	22	23
Average Wait	Week 3	Closed	None	<1 min	<1 min	3 min	<1 min
Longest Wait			None	9 min	5 min	14 min	8 min
Time of Longest Line			None	3:30 PM	10:00 AM & 3:10 PM	10:10 AM & 10:20 AM	10:20 AM
Total Exams			23	94	215	346	88

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	24	25	26	27	28	29	30
Average Wait	Week 4	6 min	5 min	6 min			
Longest Wait		23 min	15 min	30 min			
Time of Longest Line		10:00 AM	11:50 AM, 3:40 PM, & 3:50 PM	11:10 AM			
Total Exams		479	556	501			

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.