

Semester Line Report

Month

April 2016

		10am-9pm	10am-9pm	10am-9pm	10am-9pm	10am-6pm	10am-3pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date						1	2
Average Wait	Week 13					10 min	3 min
Longest Wait						19 min	5 min
Time of Longest Line						10:50 AM	10:10 AM
Total Exams						348	79

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	3	4	5	6	7	8	9
Average Wait	Week 14	9 min	8 min	6 min	4 min	<1 min	<1 min
Longest Wait		16 min	19 min	20 min	11 min	9 min	7 min
Time of Longest Line		6:00 PM	3:00 PM & 4:30 PM	12:40 PM	10:20 AM	10:00 AM & 10:10 AM	10:20 AM
Total Exams		635	629	520	540	259	37

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	10	11	12	13	14	15	16
Average Wait	Week 15	4 min	2 min	3 min	<1 min	4 min	<1 min
Longest Wait		20 min	19 min	27 min	7 min	19 min	5 min
Time of Longest Line		2:50 PM	4:20 PM	12:10 PM	10:10 AM	11:20 AM	10:00 AM & 10:55 AM
Total Exams		496	134	230	323	200	65

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	17	18	19	20	21	22	23
Average Wait	Week 16	7 min	4 min	5 min	5 min	5 min	11 min
Longest Wait		19 min	18 min	16 min	16 min	16 min	22 min
Time of Longest Line		2:30 PM	10:50 AM	12:20 PM	10:00 AM & 3:10 PM	10:30 AM	10:10 AM & 10:40 AM
Total Exams		719	550	697	557	399	166

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	24	25	26	27	28	29	30
Average Wait	Week 17	3 min	3 min	7 min	3 min	Closed	
Longest Wait		15 min	12 min	22 min	15 min		
Time of Longest Line		5:30 PM	10:00 AM, 11:10 AM & 11:20 AM	10:00 AM	10:00 AM & 10:10 AM		
Total Exams		863	878	901	463		

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.