

Semester Line Report

Month **May** **2016**

	Closed		11am-7pm	11am-7pm	11am-7pm	11am-7pm	11am-7pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	1	2	3	4	5	6	7
Average Wait	Week 1	In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Exams							
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	8	9	10	11	12	13	14
Average Wait	Week 2	In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Exams							
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	15	16	17	18	19	20	21
Average Wait	Week 3	Closed	<1 min	4 min	5 min	11 min	Closed
Longest Wait			6 min	17 min	14 min	20 min	
Time of Longest Line			11:00 AM & 3:40 PM	12:00 PM	1:20 PM	11:05 PM	
Total Exams			82	123	182	355	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	22	23	24	25	26	27	28
Average Wait	Week 4	Closed	Closed	3 min	8 min	12 min	Closed
Longest Wait				17 min	20 min	26 min	
Time of Longest Line				11:10 AM	5:10 PM	3:50 PM	
Total Exams				181	308	322	
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	29	30	31				
Average Wait	Week	Memorial Day	<1 min				
Longest Wait			8 min				
Time of Longest Line			11:00 AM				
Total Exams			131				

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.