

Semester Line Report

Month **June** **2016**

		Closed	11am-7pm	11am-7pm	11am-7pm	11am-7pm	11am-7pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date				1	2	3	4
Average Wait	Week 5			1 min	2 min	6 min	<1 min
Longest Wait				9 min	16 min	20 min	4 min
Time of Longest Line				11:50 AM & 2:10 PM	2:10 PM	4:20 PM	11:00 AM
Total Exams				150	142	211	21

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	5	6	7	8	9	10	11
Average Wait	Week 6	Closed	7 min	3 min	8 min	7 min	<1 min
Longest Wait			21 min	12 min	19 min	17 min	10 min
Time of Longest Line			4:50 PM	11:00 AM	4:00 PM	5:00 PM	11:00 AM
Total Exams			204	214	311	293	24

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	12	13	14	15	16	17	18
Average Wait	Week 7	Closed	11 min	2 min	3 min	4 min	<1 min
Longest Wait			22 min	10 min	12 min	15 min	2 min
Time of Longest Line			4:00 PM & 4:30 PM	11:30 AM	1:30 PM	1:30 PM	11:00 AM
Total Exams			281	133	128	231	20

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	19	20	21	22	23	24	25
Average Wait	Week 8	Closed	5 min	6 min	7 min	7 min	3 min
Longest Wait			17 min	15 min	19 min	19 min	14 min
Time of Longest Line			4:20 PM	5:20 PM	4:40 PM	11:00 AM & 11:10 AM	11:30 AM
Total Exams			196	267	339	359	11

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	26	27	28	29	30		
Average Wait	Week 9	Closed	2 min	<1 min	<1 min		
Longest Wait			15 min	4 min	4 min		
Time of Longest Line			11:10 AM	11:00 AM & 11:10 AM	3:40 PM		
Total Exams			69	38	29		

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.