

Semester Line Report

Month **July** **2016**

		Closed	11am-7pm	11am-7pm	11am-7pm	11am-7pm	11am-7pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date						1	2
Average Wait	Week 9					<1 min	Closed
Longest Wait						1 min	
Time of Longest Line						11:10 AM & 12:30 PM & 1:20 PM	
Total Exams						45	

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	3	4	5	6	7	8	9
Average Wait	Week 10	Closed	None	<1 min	3 min	5 min	<1 min
Longest Wait			None	4 min	14 min	16 min	3 min
Time of Longest Line			None	11:00 AM	5:10 PM	11:10 AM & 11:20 AM	11:30 AM
Total Exams			55	114	243	279	25

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	10	11	12	13	14	15	16
Average Wait	Week 11	Closed	4 min	1 min	3 min	3 min	5 min
Longest Wait			13 min	13 min	14 min	12 min	17 min
Time of Longest Line			11:00 AM	5:00 PM	5:00 PM	4:50 PM	11:40 AM
Total Exams			145	98	134	136	17

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	17	18	19	20	21	22	23
Average Wait	Week 12	Closed	3 min	12 min	2 min	7 min	Closed
Longest Wait			12 min	12 min	16 min	22 min	
Time of Longest Line			11:10 AM	1:10 PM, 2:00 PM & 2:10 PM	4:10 PM	3:10 PM	
Total Exams			135	111	148	205	

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	24	25	26	27	28	29	30
Average Wait	Week 13	Closed	6 min	4 min	4 min	6 min	6 min
Longest Wait			20 min	17 min	19 min	18 min	20 min
Time of Longest Line			1:00 PM	2:30 PM	12:10 PM	1:40 PM	11:40 AM
Total Exams			169	91	109	113	16

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.