

## Semester Line Report

**Month**                      **September**        **2016**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date					<b>1</b>	<b>2</b>	<b>3</b>
Average Wait	Week 1				<1 min	None	Closed
Longest Wait					3 min	None	
Time of Longest Line					5:50 PM	None	
Total Classroom Exams					49	33	

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
Average Wait	Week 2	Labor Day	<1 min	2 min	2 min	3 min	6 min
Longest Wait			3 min	13 min	15 min	21 min	16 min
Time of Longest Line			3:40 PM	6:00 PM	10:10 AM	10:30 AM	10:30 AM
Total Classroom Exams			98	203	404	389	85

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>
Average Wait	Week 3	5 min	6 min	8 min	6 min	6 min	1 min
Longest Wait		22 min	21 min	25 min	21 min	17 min	5 min
Time of Longest Line		6:10 PM	2:20 PM	2:20 PM	1:00 PM & 1:10 PM	4:20 PM	10:00 AM & 10:10 AM
Total Classroom Exams		446	724	749	804	586	91

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>
Average Wait	Week 4	6 min	6 min	6 min	7 min	3 min	8 min
Longest Wait		16 min	16 min	19 min	20 min	13 min	21 min
Time of Longest Line		4:20 PM	2:40 PM	5:50 PM	1:30 PM	10:10 AM & 10:20 AM	10:50 AM
Total Classroom Exams		746	867	796	948	425	150

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	<b>1-Oct</b>
Average Wait	Week 5	7 min	6 min	11 min	8 min	10 min	3 min
Longest Wait		27 min	19 min	27 min	22 min	21 min	11 min
Time of Longest Line		6:00 PM	5:50 PM	4:20 PM	10:10 AM	4:10 PM	1:00 PM
Total Classroom Exams		784	802	1095	949	735	101

**Standard:**                      Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.