

Semester Line Report

Month **October** **2016**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date		3	4	5	6	7	8
Average Wait	Week 6	<1 min	1 min	2 min	1 min	Closed	Closed
Longest Wait		3 min	15 min	15 min	12 min		
Time of Longest Line		10:00 AM	10:00 AM	10:00 AM	1:10 PM		
Total Classroom Exams		277	501	707	614		

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	9	10	11	12	13	14	15
Average Wait	Week 7	1 min	4 min	1 min	7 min	11 min	12 min
Longest Wait		15 min	24 min	11 min	17 min	23 min	31 min
Time of Longest Line		10:00 AM	1:20 PM	10:00 AM	5:40 PM	2:50 PM	11:00 AM
Total Classroom Exams		328	713	604	851	705	145

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	16	17	18	19	20	21	22
Average Wait	Week 8	6 min	4 min	3 min	Fall Break		
Longest Wait		16 min	16 min	14 min			
Time of Longest Line		4:20 PM & 5:30 PM	6:10 PM	10:00 AM & 12:30 PM			
Total Classroom Exams		923	1030	1007			

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	23	24	25	26	27	28	29
Average Wait	Week 9	<1 min	2 min	1 min	12 min	1 min	1 min
Longest Wait		5 min	14 min	12 min	23 min	13 min	9 min
Time of Longest Line		5:20 PM	10:00 AM & 10:40 AM	12:10 PM	5:40 & 5:50 & 6:00 PM	10:00 AM	11:10 AM
Total Classroom Exams		449	210	316	1024	368	56

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	30	31					
Average Wait	Week 10	<1 min					
Longest Wait		3 min					
Time of Longest Line		10:00 AM					
Total Classroom Exams		348					

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.