

Semester Line Report

Month **December** **2016**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date					1	2	3
Average Wait	Week 14				2 min	1 min	2 min
Longest Wait					11 min	12 min	10 min
Time of Longest Line					10:00 AM	10:00 AM	10:20 AM
Total Classroom Exams					735	495	50

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	4	5	6	7	8	9	10
Average Wait	Week 15	1 min	3 min	3 min	3 min	Reading Day	7 min
Longest Wait		9 min	15 min	15 min	18 min		17 min
Time of Longest Line		10:00 AM	6:20 PM	3:40 PM & 4:20 PM	4:20 PM		10:50 AM
Total Classroom Exams		587	781	834	760		195

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	11	12	13	14	15	16	17
Average Wait	Week 16	13 min	16 min	13 min	2 min	Closed	Closed
Longest Wait		43 min	47 min	36 min	16 min		
Time of Longest Line		10:30 AM	10:00 AM & 10:10 AM	10:00 AM	10:00 AM & 10:10 AM		
Total Classroom Exams		1281	1427	1204	655		

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	18	19	20	21	22	23	24
Average Wait	Week 17	In-between Semesters - Limited Testing				Closed	Closed
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	25	26	27	28	29	30	31
Average Wait	Week 18	Christmas Break - Closed					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.