

Semester Line Report

Month **February** **2017**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date				1	2	3	4
Average Wait	Week 5			2 min	7 min	4 min	<1 min
Longest Wait				14 min	23 min	15 min	8 min
Time of Longest Line				1:10 PM	1:30 PM	10:00 AM	10:00 AM & 10:10 AM
Total Classroom Exams				462	597	438	105

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	5	6	7	8	9	10	11
Average Wait	Week 6	<1 min	5 min	4 min	12 min	12 min	4 min
Longest Wait		9 min	19 min	13 min	23 min	24 min	15 min
Time of Longest Line		5:20 PM	10:00 AM & 10:10 AM	11:20 AM & 12:20 PM	11:40 PM	2:40 PM & 2:50 PM	11:50 AM & 12:10 PM
Total Classroom Exams		447	706	764	990	767	145

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	12	13	14	15	16	17	18
Average Wait	Week 7	13 min	7 min	9 min	8 min	11 min	Closed
Longest Wait		22 min	18 min	20 min	20 min	29 min	
Time of Longest Line		5:20 PM	3:30 PM & 3:40 PM	1:10 PM	5:10 PM	10:00 AM	
Total Classroom Exams		980	727	827	830	798	

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	19	20	21	22	23	24	25
Average Wait	Week 8	President's Day	12 min	<1 min	3 min		
Longest Wait			22 min	9 min	16 min		
Time of Longest Line			10:00 AM	10:00 AM	10:00 AM		
Total Classroom Exams			855	430	476		

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	26	27	28				
Average Wait	Week 9						
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.