

Semester Line Report

Month **May** **2017**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date		1	2	3	4	5	6
Average Wait	Week 18	6 min	26 min	12 min	<1 min	Closed	Closed
Longest Wait		28 min	47 min	41 min	17 min		
Time of Longest Line		10:00 AM	10:00 AM	10:10 AM	10:00 AM		
Total Classroom Exams		1179	1582	1332	641		

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	7	8	9	10	11	12	13
Average Wait	Week 1	In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	14	15	16	17	18	19	20
Average Wait	Week 2						
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	21	22	23	24	25	26	27
Average Wait	Week 3						
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	23	24	25	26	27	28	29
Average Wait	Week 4						
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.