

Semester Line Report

Month **August** **2017**

		CLOSED	11am-6pm	11am-6pm	11am-6pm	11am-5pm	11am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date			1	2	3	4	5
Average Wait	Week 13	Closed	3 min	<1 min	<1 min	5 min	<1 min
Longest Wait			11 min	8 min	14 min	15 min	8 min
Time of Longest Line			1:30 PM & 3:40 PM	5:20 PM	11:00 AM	11:00 AM & 11:10 AM	11:00 AM
Total Classroom Exams			152	145	270	297	52

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	6	7	8	9	10	11	12
Average Wait	Week 14	Closed	8 min	7 min	4 min	5 min	Closed
Longest Wait			17 min	16 min	15 min	19 min	
Time of Longest Line			1:10 PM	2:10 PM	3:50 PM	11:10 AM	
Total Classroom Exams			308	298	404	393	

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	13	14	15	16	17	18	19
Average Wait	Week -	In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	20	21	22	23	24	25	26
Average Wait	Week -	In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	27	28	29	30	31		
Average Wait	Week 1	Limited Testing	<1 min	None	<1 min		
Longest Wait			3 min	None	7 min		
Time of Longest Line			4:40 PM	None	5:10 PM		
Total Classroom Exams			19	31	8		

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.