

Semester Line Report

Month **September** **2017**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date						1	2
Average Wait	Week 2					<1 min	Closed
Longest Wait						5 min	
Time of Longest Line						10:00 AM	
Total Classroom Exams						20	

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	3	4	5	6	7	8	9
Average Wait	Week 3	Labor Day	2 min	5 min	3 min	6 min	<1 min
Longest Wait			18 min	23 min	17 min	26 min	9 min
Time of Longest Line			7:00 PM	5:40 PM	10:20 AM	1:30 PM	10:10 AM
Total Classroom Exams			12	168	361	336	19

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	10	11	12	13	14	15	16
Average Wait	Week 4	2 min	3 min	7 min	7 min	4 min	4 min
Longest Wait		10 min	18 min	21 min	20 min	14 min	15 min
Time of Longest Line		10:10 AM	3:20 PM	10:10 AM	4:40 PM	10:10 AM	10:10 AM
Total Classroom Exams		388	436	586	458	318	79

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	17	18	19	20	21	22	23
Average Wait	Week 5	6 min	3 min	7 min	8 min	10 min	17 min
Longest Wait		24 min	14 min	20 min	25 min	18 min	39 min
Time of Longest Line		10:10 AM	10:00 AM & 5:40 PM	5:30 PM & 5:40 PM	11:30 AM	12:30 PM	10:30, 10:50 & 11:00 AM
Total Classroom Exams		602	663	695	883	643	231

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	24	25	26	27	28	29	30
Average Wait	Week 6	18 min	11 min	13 min	11 min	10 min	<1 min
Longest Wait		41 min	24 min	29 min	22 min	21 min	8 min
Time of Longest Line		6:50 PM	6:50 PM	5:30 PM	10:00 AM & 10:10 AM	12:20 AM	10:00 AM
Total Classroom Exams		1159	1024	1142	972	656	67

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.