

Semester Line Report

Month **November** **2017**

		10am-8pm	10am-8pm	10am-8pm	10am-8pm	10am-5pm	10am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date				1	2	3	4
Average Wait	Week 11			5 min	8 min	8 min	2 min
Longest Wait				15 min	22 min	18 min	10 min
Time of Longest Line				4:10 PM	1:20 PM	10:00 AM & 10:10 AM	10:00 AM
Total Classroom Exams				766	1062	550	83

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	5	6	7	8	9	10	11
Average Wait	Week 12	9 min	4 min	2 min	2 min	3 min	<1 min
Longest Wait		22 min	11 min	10 min	10 min	10 min	9 min
Time of Longest Line		5:30 PM	4:20 PM	10:10 AM	10:00 AM & 12:30 PM	10:00 AM	10:00 AM
Total Classroom Exams		812	651	416	416	526	78

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	12	13	14	15	16	17	18
Average Wait	Week 13	3 min	5 min	10 min	5 min	2 min	Closed
Longest Wait		11 min	15 min	29 min	14 min	12 min	
Time of Longest Line		12:20 PM	10:10 AM	5:30 PM	4:00, 5:30, & 6:10 PM	4:20 PM	
Total Classroom Exams		753	777	1061	541	300	

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	19	20	21	22	23	24	25
Average Wait	Week 14	Thanksgiving Break - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	26	27	28	29	30		
Average Wait	Week 15	Limited Testing	<1 min	1 min	7 min		
Longest Wait			2 min	12 min	17 min		
Time of Longest Line			2:00 PM	11:10 PM	11:20, 12:10 & 12:20 PM		
Total Classroom Exams			98	265	770		

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.