

Semester Line Report

Month **May** **2018**

		CLOSED	11am-6pm	11am-6pm	11am-6pm	11am-5pm	11am-2pm
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date			1	2	3	4	5
Average Wait	Finals Week		16 min	14 min	2 min	CLOSED	CLOSED
Longest Wait			34 min	35 min	12 min		
Time of Longest Line			2:30 PM	1:40 PM	7:10 PM		
Total Classroom Exams			1581	1612	798		

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	6	7	8	9	10	11	12
Average Wait	Week -	In-Between Semesters - Limited Testing					
Longest Wait							
Time of Longest Line							
Total Classroom Exams							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	13	14	15	16	17	18	19
Average Wait	Week 1	Limited Testing		2 min	<1 min	4 min	3 min
Longest Wait				8 min	4 min	12 min	13 min
Time of Longest Line				2:10 PM & 4:30 PM	3:20 PM & 4:00 PM	3:00 PM	11:10, 11:20 & 11:30 AM
Total Classroom Exams				48	91	175	24

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
Date	20	21	22	23	24	25	26	
Average Wait	Week 2	CLOSED		<1 min	5 min	7 min	5 min	
Longest Wait				6 min	14 min	16 min	13 min	11 min
Time of Longest Line				11:00 AM	12:30 PM & 2:20 PM	11:20 AM	4:10 PM	11:00 AM
Total Classroom Exams				137	165	401	253	28

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Date	27	28	29	30	31		
Average Wait	Week 3	CLOSED		1 min	1 min	3 min	
Longest Wait				10 min	7 min	11 min	
Time of Longest Line				11:10 AM	3:30 PM	5:20 PM	
Total Classroom Exams				165	164	191	

Standard: Our goal is for students to wait no more than 15-20 minutes in line.

When our line is longer than our standard, the staff put emergency measures into place to see what can be done to shorten the wait time. These measures typically bring the wait time back to within standard within 5 minutes of implementation. We appreciate the students patience as we put these measures into place, given there are so many variables that come into play when this happens.